	Case 5:25-cv-02264 Document 1	Filed 03/05/25 Page 1 of 57
1 2 3 4 5 6 7 8 9 10	CLARKSON LAW FIRM, P.C. Ryan J. Clarkson (SBN 257074) <i>rclarkson@clarksonlawfirm.com</i> Bahar Sodaify (SBN 289730) <i>bsodaify@clarksonlawfirm.com</i> Benjamin J. Fuchs (SBN 320793) <i>bfuchs@clarksonlawfirm.com</i> Kiryl Karpiuk (SBN 359697) <i>kkarpiuk@clarksonlawfirm.com</i> 22525 Pacific Coast Highway Malibu, CA 90265 Tel: (213) 788-4050 Fax: (213) 788-4070 <i>Attorneys for Plaintiff</i>	
11	UNITED STATE	S DISTRICT COURT
12	NORTHERN DISTRICT OF CALIFORNIA	
13	MACY MERRELL, individually and on behalf	Case No.:
14	of all others similarly situated, Plaintiff,	CLASS ACTION COMPLAINT
15	V.	1. Violation of False Advertising Law (Cal. Bus. & Prof. Code § 17500, et
16 17	FLORIDA CRYSTALS CORPORATION	<i>seq.</i>) 2. Violation of Consumers Legal
18	and FANJUL CORPORATION,	Remedies Act (Cal. Civ. Code § 1750, et seq.)
19	Defendants.	 3. Violation of Unfair Competition Law (Cal. Bus. & Prof. Code § 17200, et
20		<i>seq.</i>) 4. Breach of Warranty
21		5. Unjust Enrichment JURY TRIAL DEMAND
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Plaintiff Macy Merrell ("**Plaintiff**"), individually and on behalf of all others similarly situated, as more fully described below (the "**Class**" and "**Class Members**"), brings this class-action complaint against the Florida Crystals Corporation ("**Florida Crystals**") and the Fanjul Corporation (collectively, "**Defendants**") and alleges the following based upon information and belief unless otherwise expressly stated as based upon personal knowledge.

I. INTRODUCTION

1. Sugarcane growers have two options as they remove the extra leaves of their cane before harvesting: slashing ("green harvesting") or burning. Green harvesting requires an upfront investment in machinery but is cleaner for the environment. Burning is cheaper on the front end but comes with far greater costs to the environment—both locally and globally—and to the humans living nearby.

2. Due to the significant environmental harms associated with pre-harvest burning, three of the world's top five cane sugar producers—Brazil, India, and Thailand—have banned or severely restricted the practice. United States and China are the only holdouts among the top five. Still, environmentalists and other concerned citizens in the United States (and worldwide) continue to rally against burn harvesting because it is demonstrably worse for the environment than green harvesting.

3. Within the United States, Florida and Louisiana compete every year for the title of top-producing cane sugar state. No other state comes close.

4. And in Florida, Big Sugar—with unrivaled political influence and a statewide crop valued at close to \$1 billion annually—is king.

5. Florida Crystals, in partnership with parent company the Fanjul Corporation, is one of two Florida sugar giants that lead Big Sugar. Florida Crystals differentiates itself from competitors by marketing itself as the country's most environmentally conscious and climate-friendly sugar company—a strategic positioning that runs through its consumer sugar products.

6. Defendants label and advertise Florida Crystals products as "Farming to Help Save the Planet" with farms that "help fight climate change [and] build healthy soils." Defendants bolster these claims with similar misrepresentations on their sugar products' packaging as well as on

consumer-targeted websites and social media, touting Florida Crystals' supposed commitment to fighting climate change and protecting the environment through programs like regenerative farming and using barn owls to control rodent populations.

7. Through this aggressive marketing campaign, Defendants have comprehensively branded Florida Crystals and its sugar products as *the* eco-friendly sugar option in the United States, intentionally appealing to the millions of American sugar consumers who care about how their shopping habits impact the environment and climate change.

8. Consumers are being deceived. Defendants' harmful practice of burning sugarcane before harvest does not "Help Save the Planet," "help fight climate change," or help "build healthy soils." Instead, by choosing this method over available green methods like slashing, Defendants emit substantial volumes of unnecessary greenhouse gases that contribute to climate change as well as toxic particulate matter (PM2.5), dioxins, carbon monoxide, ammonia, elemental carbon, and volatile organic compounds that fill the air of the Florida Glades region on a daily basis during the six-to-eight-month harvesting season, poisoning local residents, who are disproportionately poor and people of color.

9. The drifting plumes of pre-harvest burns are so engrained in the everyday life of the Glades that locals have a name for the ash that falls on them, their homes, and their children: "black snow."

10. Exposed to these emissions, which contain pollutants similar to those inhaled through smoking cigarettes, residents of the Glades region where Defendants burn the cane that yields Florida Crystals products suffer significantly elevated rates of health conditions such as chronic asthma, chronic obstructive pulmonary disease, and cancer. Local healthcare providers can clock the onset of cane-burning season by the arrival of waves of patients with symptoms linked to smoke exposure. One recent study concluded that up to five deaths per year are at least partially attributable to this practice across the region.

26 11. Defendants harm the environment in other ways that render their product claims false.
27 For example, cane burning rather than slashing in fact *harms* rather than promotes soil health. And
28 as some of the largest agricultural landholders in the Everglades Agricultural Area ("EAA"),

Defendants also harm the environment through their impact on water quantity and quality in the region in two ways: first, Defendants' release of fertilizer through the field runoff in Florida Crystals sugarcane farming operations contributes to "dead zones" in adjacent waterways, including Lake Okeechobee; second, Defendants' outsized presence in the EAA significantly contributes to the EAA's blockage of southward water flow, starving the Everglades of clean water critical to the health of its ecosystems.

12. The experiences of those living in the affected Glades region—where one-third of residents live in poverty and the median household income of roughly \$24,000 is half that of the statewide measure—stand in stark contrast to those of Defendants' billionaire owners and their wealthy neighbors in eastern Palm Beach County, who in 1991 convinced the state government to ban cane-burning when the winds blow their direction. No such restriction protects the largely black and brown communities of the Glades.

13. This direct harm to Glades residents is clear—and Defendants and Big Sugar have taken great pains to reduce their liability for the harm they've caused in Florida, most notably by successfully advocating for an expanded "Right to Farm" law in 2021 that severely limited locals' rights to collectively seek justice in Florida state courts for personal injury.

14. While Defendants may presently have the "right" to continue choosing to burn, rather than slash, what they may *not* do under false advertising laws is continue to do so, unnecessarily poisoning people and the planet, while falsely portraying themselves as responsible stewards of the planet and the environment prominently on the front label of their products.

15. Through false and deceptive marketing of their sugar products, Defendants have violated multiple California consumer protection statutes as well as the common law. By lying to consumers about Florida Crystals' carbon footprint and its success in helping to "save the planet," Defendants have wrongfully induced Plaintiff Macy Merrell and other consumers to buy—or pay more for—their green-packaged sugar products instead of competing sugar products that either make no false greenwashing claims or in fact employ the available green harvesting method that environmentalists nationwide and Glades residents have been advocating for Big Sugar to embrace

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for years. Defendants have therefore harmed and continue to harm American consumers as well as competing sugar purveyors, undermining consumer choice and open competition in the free market.

16. Plaintiff, through this class action, seeks to (1) stop Defendants from continuing to deceive consumers and from unfairly seizing market share through their deceptive marketing campaign, and (2) to secure refunds for the hundreds of thousands of consumers who have purchased Defendants' sugar products at their premium prices based on Defendants' false environmental claims.

17. **The Products** at issue are several varieties and sizes of sugar products sold under two lines of Defendants' Florida Crystals brand: (1) Florida Crystals Regenerative Organic Certified® Sugars and (2) Specialty Raw Cane Sugars.¹ These Products are sold both online and at leading brick-and-mortar stores throughout California and the broader United States.

18. Defendants have used greenwashing to sell their Products for years. However, recognizing that consumers are increasingly concerned about climate change and protecting the environment—and that they carry those concerns into their shopping habits—Defendants implemented a redesign of its Product packaging in fall 2021,² replacing the old Product packaging's dominant light-green design and "Earth Friendly" greenwashing claim with a darker shade of green offset against lighter-green elements and carrying front-label claims misrepresenting

¹ The **Products** are: (1) Florida Crystals Regenerative Organic Raw Cane Sugar (in 2-pound bags, 3-pound jugs), 6-pound bags, 2- and 6-packs of 2-pound bags, 2-, 6-, 8-, and 10-packs of 3-pound jugs); (2) Florida Crystals Regenerative Organic Light Brown Sugar (in 1.5-pound bags and 2-packs of 1.5-pound bags); (3) Florida Crystals Regenerative Organic Powdered Sugar (in 1.5-pound bags and 2- and 6-packs of 1-pound bags); (4) Florida Crystals Organic Cane Sugar (in 2-packs of 3-pound jugs); (5) Florida Crystals Turbinado Cane Sugar (in 2-pound bags, 44-ounce jugs, 5-pound bags, and 2-packs of 3-pound jugs); (6) Florida Crystals Raw Cane Sugar (in 2-pound bags, 3-pound jugs, and 2-pack of 3-pound jugs); (7) Baker's Collection of Regenerative Organic Sugars (three-packs containing one 32-ounce bag of Florida Crystals Regenerative Organic Light Brown Sugar, and one 16-ounce bag of Florida Crystals Regenerative Organic Powdered Sugar); and (8) Florida Crystals Regenerative Organic Powdered Sugar (2-packs of 16-ounce bags).
² *Florida Crystals Consumer Brand Gets Award-Winning New Look!*, FLORIDA CRYSTALS CORP., https://www.floridacrystalscorp.com/news/Florida-Crystals-Consumer-Brand-Gets-New-Look (last visited Feb. 24, 2025) (reflecting 2021 redesign announcement).

the Products as derived from "Farming to Help Save the Planet" and "farms [that] help fight climate change & build healthy soil."³

19. Defendants' Product greenwashing claims of "Farming to Help Save the Planet" and "farms help fight climate change & build healthy soils," together with green-dominated packaging, (collectively, the "**Challenged Representations**") connote to consumers that the Products—and the methods through which Defendants produced them—are beneficial to the Earth's natural environments, help combat climate change through a net reduction in the greenhouse gases that cause climate change, and build healthy soils. Representative images of Defendants' Products are shown below.⁴

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23	³ Defendants announced another label redesign in November 2024 to emphasize Florida Crystals'	
24	status as a Regenerative Organic Certified sugarcane producer on certain product packaging. <i>See</i> Joanna Cosgrove, <i>A Bold Paper Packaging Refresh for Florida Crystals' Sugars</i> , PACKAGING	
25	DIGEST (Nov. 26, 2024), https://www.packagingdigest.com/food-packaging/florida-crystals-sugar- packages-get-a-colorful-refresh. Defendants' announcement of the label changes focused on 50-	
26	pound bags of sugar products not regularly sold to non-commercial consumers via brick-and-	
27	mortar supermarket chains. The new packaging will also retain the false front-label claim of "Farming to Help Save the Planet."	
28	⁴ The Product images were taken from Florida Crystals' official website, https://www.floridacrystals.com/products (last visited Feb. 27, 2025).	
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FLORIDA CRYSTALS

SWEETNESS you can FEEL GOOD about

As farmers of Regenerative Organic Certified* land, we lead the fight for a cleaner, greener future.

Why Regenerative Agriculture?

SOOD FOR THE SOIL & THE AIR Carbon belongs in the soil – not the air we breathe. Regenerative farming pulls carbon from the air and stores it in the soil (climate change, c soil).

SOOD FOR BIODIVERSITY We build local habitats for pollinators ($\frac{1}{2}$) and birds (like \bigcirc and \bigcirc) to protect your foods - day and night.

SOOD FOR TASTY FOOD

FOLLOW US ON @ @floridacrystalssugar SOCIAL MEDIA: 0 @ @floridacrystals

> FOR RECIPES floridacrystals.com

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Distributed by Domino Foods, Inc., West Palm Beach, FL 33401

STELL SHOULS

NUTRITION FACTS

About 85 servings per container Serving size 2 tsp (8g)

Calories 30

Total Carbohydrate 8g 3%

Includes 8g Added Sugars

The % Daily Value (DV) tells you how much a nutrient in a serving of lood contributes to a daily diet. 2,000 calories a day is used for general nutrition advice.

INGREDIENTS:

Organic Raw Cane Sugar, Organic Molasses.

use contact as on our website at .com or call on at \$664-346-5497

Total Fat 0g

Sodium Omg

Total Sugars 8g

Protein 0g

% Daily Value

0%

0%

16%

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20. Defendants further reinforce their prominent front-label Product label claims through similar representations throughout the Products' packaging as well as on Defendants' website and social media channels. For example, Defendants promote on their Product packaging that purchasing the Products is "Sweetness You Can Feel Good About," that Florida Crystals "leads the fight for a cleaner, greener future from (below) the ground up," and that Florida Crystals is "passionate about healthier soil, [and] more biodiversity." Defendants have chosen to dedicate the very first space visitors see on Florida Crystals' website homepage-which uses the same greencentric design as the Product labels-to remind consumers that Florida Crystals is engaged in "Farming to Help Save the Planet," and that the company "is the first and only grower of [Regenerative Organic Certified] sugarcane in the U.S., cultivating a thriving planet for generations to come"-a placement decision affirming that Defendants strategically prioritize the Products' supposed environmental friendliness over their taste, uses, or any other quality.⁵ And Defendants double down on this false messaging through their social media channels, proclaiming, for example, that Florida Crystals sugars "are produced with practices that actually help reduce carbon in the air," informing prospective consumers that they "can make a difference" and "a positive impact" "with Florida Crystals"⁶ because the Products are "not just sugar," but "a conscious choice"⁷ that is "kind to you, the planet, and your wallet,"⁸ and through which consumers are "helping create a better future"⁹. Defendants' greenwashing campaign-from design to verbiage-is comprehensive, consistent, and robust in its reinforcement of the false front-label claims in question and ensuring

21 ⁵ FLORIDA CRYSTALS, https://www.floridacrystals.com/ (last visited Feb. 27, 2025). 22 ⁶ Florida Crystals[®], Learn about Florida Crystals[®] Regenerative Certified Sugars![®], YOUTUBE 23 (Aug. 29, 2024), https://www.youtube.com/shorts/b1yEHESrNqM; see also @floridacrystalssugar, INSTAGRAM, https://www.instagram.com/floridacrystalssugar/ (Defendants 24 repeating the tagline "Farming to Help Save the Planet" on Florida Crystals' consumer-facing Instagram account) (last visited Feb. 27, 2025). 25 ⁷ Florida Crystals[®], We've got some sweet news to share., YOUTUBE (Mar. 28, 2024), 26 https://www.youtube.com/shorts/fuZWyO5cEU4. ⁸ Florida Crystals[®], *Homegrown Sweetness* | *Florida Crystals*[®], YOUTUBE (Oct. 3, 2022), 27 https://www.youtube.com/watch?v=HWcXovhLxL0. ⁹ Florida Crystals[®], *Florida Crystals*[®] | *Regenerative Organic Certified*[®], YOUTUBE (Aug. 28, 28 2024), https://www.youtube.com/watch?v=aQUTrTzMVSo. 10 CLASS ACTION COMPLAINT

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consumers are misled while proving that Defendants recognize the persuasive power of these claims—apparently above all other Product attributes.

21. Yet each of these claims is false. Defendants' choice to systemically conduct preharvest cane burns releases far more greenhouse gases than does pre-harvest slashing while also damaging soil as compared to slashing. And Defendants, through both their pre-harvest burns and operation-wide impact on South Florida water systems, harm—rather than save—the planet.

22. Reasonable consumers considering their food options want to know whether products promoted primarily for their purported environmental benefits (or, at minimum, lack of environmental harm) truly possess these qualities. This information is critical to making informed purchasing decisions, especially as the impacts of climate change become more acute and unavoidable, and consumers become increasingly conscious and cognizant of their own abilities to impact climate change through their consumption choices.

23. Defendants have capitalized on the growing demand for products that consumers believe help—or do not worsen—climate change as well as localized environmental harm by building the entire Florida Crystals brand identity around its claimed environmentalism, doubling down twice in the last four years with label redesigns accompanied by press releases that falsely position Florida Crystals sugar products as a vehicle for environmentally conscious consumers to support a company that fights climate change (by ensuring a net-neutral or better greenhouse gas footprint) and otherwise cares for the natural planet. Through this deception, Defendants undermine consumer trust, impede informed purchase decisions, and put health at risk—all the while inducing responsible consumers to pay money to support the very harms they reasonably believe they're combatting.

24. Defendants have at all relevant times had full knowledge of the Products' environmental impacts, as Defendants designed, manufactured, promoted, distributed, and sold the Products through practices that harmed the environment (and rendered the label claims false) rather than taking appropriate measures to eliminate such harms (and to thus render the label claims true). Environmentalists and Glades residents have also reiterated to Defendants for years in no uncertain terms the environmental harm Defendants' practices cause, including through organizing

campaigns,¹⁰ class-action lawsuits,¹¹ and federal civil rights complaints¹². In response, however, Defendants have continued to affirmatively choose to continue burn methods that poison people and the planet rather than employ available slashing methods, while falsely promising environmental stewardship to consumers nationwide.

25. Through falsely, misleadingly, and deceptively labeling, advertising, and marketing the Products, Defendants have sought to take advantage of unwitting consumers as well as Defendants' lawfully acting competitors, over whom Defendants maintain an unfair competitive advantage by wrongfully cornering the growing market of climate- and environmentally conscious sugar consumers.

26. **Primary Dual Objectives.** Plaintiff brings this action individually and in a representative capacity on behalf of those similarly situated consumers who purchased the Products during the relevant Class Period (Class and/or Subclass defined *infra*) for dual primary objectives. *One*, Plaintiff seeks on behalf of herself and the proposed Class a monetary recovery of the price premium Plaintiff and consumers have overpaid for Products that should, but fail to, comport with the Challenged Representations, as consistent with permissible law (including, for example, damages, restitution, disgorgement, and any applicable penalties/punitive damages solely as to those causes of action so permitted). *Two*, Plaintiff seeks on behalf of herself and the proposed Class injunctive relief to stop Defendants' unlawful design, manufacture, marketing, and sale of the

https://www.motherjones.com/politics/2023/10/sugarcane-burning-florida-evergladesenvironmental-justice/; *see also* Luz Torres, *Another sugar cane harvest season and my*

 https://www.palmbeachpost.com/story/opinion/columns/2024/11/22/opinion-stop-choking-ourchildren-with-sugar-cane-smoke/76429184007/.

²⁸ 08/FINAL%20Title%20VI%20Letter%20to%20EPA%20and%20USDA_8.25.23.pdf.

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¹⁰ See, e.g., Michelle Mairena and Kyndall Hubbard, Sugarcane Burning Is a Plague on These Black Floridians, MOTHER JONES (Oct. 23, 2023),

²² *community continues to get burned* | *Opinion*, PALM BEACH POST (Nov. 22, 2024),

¹¹ See, e.g., Tyler Treadway, Amended lawsuit filed claiming pollution, health problems from sugar cane field burning, FLORIDA TIMES-UNION (June 24, 2020),

²⁵ https://www.jacksonville.com/story/news/2020/06/24/amended-lawsuit-lawsuit-filed-claiming-

pollution-health-problems-from-sugar-cane-field-burning/41746649/ (covering developments in *Coffie v. Fla. Crystals Corp.*, No. 19-80730 (S.D. Fla. June 4, 2019)).

 ¹² Joya Manjur & Karimah Schoenhut, *Request for Investigation Under Title VI of the Civil Rights* Act of Florida Forest Service Sugarcane Field Burn Authorization Practices, SIERRA CLUB (Aug. 25, 2023), https://www.sierraclub.org/sites/default/files/2023-

Products with the Challenged Representations to eliminate or mitigate the future risk of deceiving the public into believing that the Products are beneficial to the Earth and its natural environments, including by combatting climate change, as well as to the Glades' soils in which the Products' cane is grown, by requiring Defendants to change their business practices, which may include one or more of the following: immediate removal or modification of the Challenged Representations from the Products' labels; and/or discontinuance of the Products' manufacture, marketing, and/or sale.

II. JURISDICTION

27. This Court has original jurisdiction over this action pursuant to the Class Action Fairness Act of 2005, 28 U.S.C. Section 1332(d), because the proposed Class consists of 100 or more members; the amount in controversy exceeds \$5,000,000, exclusive of costs and interest; and minimal diversity exists. This Court also has supplemental jurisdiction over this action's state law claims pursuant to 28 U.S.C. Section 1367.

III. VENUE

28. Venue is proper in this District under 28 U.S.C. Section 1391 because a substantial part of the events and omissions giving rise to Plaintiff's claims occurred in this District. Specifically, as detailed below, Plaintiff purchased the unlawful Products in this District, and Defendants have marketed, advertised, and sold the Products within this District (and continue to do so).

IV. PARTIES

A. Plaintiff

29. Plaintiff Macy Merrell. The following is alleged based upon Plaintiff Macy Merrell's personal knowledge:

- a. Residence. Plaintiff Merrell is a citizen of California who is domiciled in Santa Cruz, California.
- b. Purchase Details. Plaintiff Merrell purchased the Florida Crystals Regenerative Organic Raw Cane Sugar Product (two-pound bag size) (the "Purchased Products") for approximately \$5.99 from a Safeway store in Santa Cruz, California on several occasions between approximately September 2021 and

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August 2024.

- c. Reliance on Challenged Representations. In making her purchases, Plaintiff Merrell read the "Farming to Help Save the Planet" and "our farms help fight climate change & build healthy soil" representations on the Products' label, leading Plaintiff Merrell to believe that the farming and manufacture of the Products was helping rather than harming the planet.
- d. No Actual Knowledge of Falsity. At the time of her purchases, Plaintiff Merrell did not know that the "Farming to Help Save the Planet" and "our farms help fight climate change & build healthy soil" representations were false because she did not know that Defendants engaged in pre-harvest cane-burning and contributed to South Florida's water issues.
- e. No Notice of Contradictions. Plaintiff Merrell did not notice any disclaimer, qualifier, or other explanatory statement or information on the Products' label that contradicted the prominent Challenged Representations or otherwise suggested that the Products in fact harmed the planet and soil and contributed to (rather than fought) climate change.
- f. **Causation/Damages.** Plaintiff Merrell would not have purchased the Products or would not have paid as much for the Products but for the Challenged Representations—i.e., that the Products came from "Farming to Help Save the Planet" and that Defendants' "farms help fight climate change & build healthy soil."
- g. **Desire to Repurchase.** Plaintiff Merrell continues to see the Products available for purchase, continues to desire to purchase sugar products that are truly beneficial to the environment and soil and that enable consumers to support companies that fight climate change, and thus would consider purchasing the Products again in the future if she could be sure the Products delivered their advertised benefits.
- h. Lack of Personal Knowledge/Expertise to Determine Truth. Plaintiff Merrell

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is not personally familiar with the formulation of the Products, as she does not possess any specialized knowledge, skill, experience, or education in cane-sugar harvesting or production. Thus, Plaintiff Merrell is unable to determine through Defendants' packaging whether the Products' Challenged Representations are true.

30. **Plaintiff's Future Harm.** Defendants continue to label and sell the Products with the Challenged Representations. However, Plaintiff is an average consumer who is not sophisticated in cane-sugar farming, harvesting, and production. Since Plaintiff would like to purchase the Products again—despite that the Products were once marred by false advertising or warranties—Plaintiff would likely and reasonably, but incorrectly, assume that the Products are beneficial to the Earth and its environments as well as agricultural soil, and that their production helps fight climate change. Accordingly, Plaintiff is at risk of reasonably, but incorrectly, assuming that Defendants have fixed the Products and the processes by which they are produced such that Plaintiff may buy them again, believing they are no longer falsely advertised and warranted. In this regard, Plaintiff is currently and, in the future, deprived of the ability to purchase the Products.

B. <u>Defendants</u>

31. **Defendant Florida Crystals** is a Delaware-registered corporation with a principal place of business in West Palm Beach, Florida. Florida Crystals is a subsidiary of Defendant Fanjul Corporation.¹³ In addition to manufacturing, marketing, and selling cane sugar and other products, Florida Crystals on information and belief owns or co-owns other companies, including ASR Group (f/k/a American Sugar Refining, Inc.).

32. **Defendant Fanjul Corporation** is a Florida-registered corporation with a principal place of business in West Palm Beach, Florida. The Fanjul Corporation is the parent company of Florida Crystals.

33. In addition to sharing a principal place of business in West Palm Beach, Florida,

https://www.palmbeachpost.com/story/business/2010/07/01/with-acquisition-tate-lyle-palm/7597397007/.

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¹³ Susan Salisbury, *With acquisition of Tate & Lyle, Palm Beach County-owned sugar giant goes global*, PALM BEACH POST (Apr. 1, 2012),

Defendants share common corporate officers, including co-executives Alfonso "Alfy" Fanjul and Jose "Pepe" Fanjul.

34. Both Defendants were doing business in the state of California at all relevant times. Directly and through their agents, Defendants have substantial contacts with and receive substantial benefits and income from and through the state of California.

35. Defendants are the owners, manufacturers, and/or distributors of the Products. Defendants and their agents promoted, marketed, and sold the Products at issue throughout the United States, including, in particular, within the state of California. The unfair, unlawful, deceptive, and misleading Challenged Representations on the Products were prepared, authorized, ratified, and/or approved by Defendants and their agents to deceive and mislead consumers within the state of California into purchasing the Products. Defendants issued the Challenged Representations despite knowing full well that the Products—which they designed, manufactured, marketed, and sold¹⁴—and the methods of their creation do *not* fight climate change, do *not* holistically benefit the Earth, and do *not* help create healthy soils. Further, Defendants at all relevant times had the right and authority to discontinue use of the Challenged Representations, including Plaintiff's Product purchases described *supra* as well as all Class Members' purchases of the Products).

V. FACTUAL ALLEGATIONS

A. <u>In a Region Marked by Environmental Injustice, Defendants Continue to</u> <u>Prioritize Profit Over People and the Planet by Engaging in Harmful Pre-</u> <u>Harvest Sugarcane Burns</u>

36. Florida Crystals, a major holding in the billionaire Fanjul family's multinational sugar empire, occupies close to half of all acreage in the Everglades Agricultural Area, a sprawling checkerboard of farmland built on what used to be the northern third of the Everglades just south of Lake Okeechobee.

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¹⁴ Defendants sell their Products throughout California and the nation through third-party retailers as well as directly through Florida Crystals' official Amazon.com store page.

37. The Glades-the region in western Palm Beach County in which the EAA is locatedis famous for its sugar, with cane fields covering more than 400,000 acres typically accounting for more than half the nation's annual cane sugar production. But the Glades is also infamous for deepseated impoverishment and institutional neglect¹⁵—a place that in the 1980s was "so racked by poverty and AIDS that foreign service trainees were sent there to prepare for the Third World."¹⁶

38. These dual realities remain in place generally today and are exemplified by the State's disparate approach to similar campaigns to regulate cane pre-harvest burning by two very dissimilar Palm Beach County constituencies.

39. In 1991, after wealthy communities in eastern Palm Beach County complained about cane smoke drifting eastward from the Glades, the state Department of Agriculture acted quickly to ban cane burning—but only when the wind was blowing east. The much poorer, less-white towns of the Glades received no such protection despite their closer proximity to the fires and the risks they presented.

40. Fast-forward three decades: Florida Crystals and other Florida sugar manufacturers were facing a major proposed class action alleging nuisance, trespass, strict liability for ultrahazardous activities, and related causes of action for exposing Glades residents to the hazardous emissions of burn-harvesting. Coffie v. Fla. Crystals Corp., No. 19-80730 (S.D. Fla. June 4, 2019). Big Sugar in turn flooded the Florida Legislature and executive offices with lobbyists. From 2018 to 2021, Florida Crystals alone spent more on lobbying than any company other than U.S. Sugar Corporation—the second head of Florida's sugar lobby. In early 2021, these investments paid dividends as Florida's governor signed into law an expanded Florida Right to Farm Act that severely restricted the ability of Glades residents from collectively suing polluters for exposing

25 ¹⁵ Economics, STOP SUGAR BURNING, https://stopsugarburning.org/the-burningproblem/#economics (reflecting that as of 2020, Belle Glade was ranked Florida's poorest overall city, with Pahokee ranked second, and South Bay among the top 10 based on statewide poverty, median household income, and unemployment rate metrics) (last accessed Feb. 27, 2025).

¹⁶ Lulu Ramadan et al., The Smoke Comes Every Year. Sugar Companies Say the Air Is Safe, PROPUBLICA (July 8, 2021), https://projects.propublica.org/black-snow/.

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them to hazardous pollutants through the airborne emissions released through burn harvesting.¹⁷ The State's seemingly disparate approach to very similar complaints over cane-burning permitting—acting speedily to proactively protect one group while blocking the other from even *seeking* justice—has provoked federal civil rights complaints alleging systemic racism.¹⁸

41. Yet despite years of public scrutiny of the issue, the Fanjuls' vast wealth, and the known ways in which agricultural burning contributes to climate change by releasing intense plumes of greenhouse gases, harms the local environment, and sickens and even kills those living nearby, Defendants continue to choose to burn off the leafy matter from their Florida Crystals cane crops through controlled burns rather than slashing—all while gaslighting consumers into thinking Florida Crystals sugar Products benefit the environment and help fight climate change when in fact they do the opposite.

1. <u>Defendants' Pre-Harvest Burns Contribute to Rather than "Fight"</u> <u>Climate Change</u>

42. Sugarcane pre-harvest burning is notoriously dirty. During these burns, farm workers intentionally alight cane fields to strip the stalks of leaf detritus before the cane is chopped down, collected, and transported for further processing into various consumer products.

43. These burns are short—lasting only 15 to 40 minutes, on average—but intense, releasing towering ash plumes containing greenhouse gases such as carbon dioxide, methane, and nitrogen oxide, volatile organic compounds (which can contribute to climate change by altering

 ¹⁷ Lulu Ramadan & The Palm Beach Post, "*They're Trying to Make It So We Walk Away*": *It's About to Get Harder to File Lawsuits Saying Sugar Harvesters Poisoned the Air*, PROPUBLICA (Apr. 28, 2021), https://www.propublica.org/article/florida-sugar-cane-legislation; *see also* Grace Coleman, *Not So Sweet: Sugarcane Burning, Florida's Right-to-Farm Act, and Unconstitutional Takings*, COLUMBIA HUMAN RIGHTS L. REV. (Dec. 5, 2022) https://hrlr.law.columbia.edu/hrlr-online/not-so-sweet-sugarcane-burning-floridas-right-to-farm act-and-unconstitutional-takings/ (noting that "[w]hile every state has a right-to-farm law, Florida's is uniquely strong because it bars all claims against farmers by landowners arising in "nuisance, negligence, trespass, personal injury, strict liability, or other tort," so long as that claim arises from "interference with reasonable use and enjoyment of land, including, but not limited to, noise, smoke, odors, dust, fumes, particle emissions, or vibration"—essentially empowering "agricultural operators" to "harm their neighbors' property and health with impunity") (citing Fla. Stat. § 823.14(3)(f) (2022))).

concentrations of ozone, itself a powerful greenhouse gas¹⁹), and toxic gaseous compounds and chemicals like polycyclic aromatic hydrocarbons, carbon monoxide, and particulate matter, including the notoriously pernicious fine particulate matter called PM2.5.²⁰

44. Recognizing the threats these emissions pose to air quality, the environment, and human health, governments around the world have aggressively restricted or banned sugar pre-harvest burning to reduce emissions of methane and other powerful greenhouse gases and other air pollutants acted stridently to reduce pre-harvest burns. These include the world's top three sugar-producing nations: Brazil,²¹ India,²² and Thailand.²³ Yet the United States—the fourth-leading sugar producer—has not specifically addressed the issue, effectively leaving burn-specific regulation to the states.²⁴

45. And even within the United States' laissez-faire approach, Florida is unique in its unwillingness to confront pre-harvest burns (absent noted exception when prevailing winds threaten to push burn plumes toward West Palm Beach—incidentally, headquarters of both Defendants and the hub of the Fanjul family empire): Even the State of Louisiana—Florida's arch-rival for domestic

¹⁹ Elena David & Violeta-Carolina Niculescu, *Volatile Organic Compounds (VOCs) as* Environmental Pollutants: Occurrence and Mitigation Using Nanomaterials, 18 INT. J. ENV'T. RES. PUBLIC HEALTH 13147 (2021), https://pmc.ncbi.nlm.nih.gov/articles/PMC8700805/. ²⁰ Lulu Ramadan et al., *supra* n. 16; *see also* Violeta Mugica-Alvarez et al., *Sugarcane Burning* Emissions: Characterization and Emission Factors, 193 ATMOSPHERIC ENV'T 262-72 (2018), https://www.sciencedirect.com/science/article/abs/pii/S1352231018305995. ²¹ Brazil's São Paulo state, which produces more than half of the country's sugarcane, has been phasing out cane-burning for more than two decades under litigation passed in 2002 establishing a gradual phase-out of the practice by 2031. Fernanda Valente & Márcio Poletti Laurini, Pre-Harvest Sugarcane Burning: A Statistical Analysis of the Environmental Impacts of a Regulatory Change in the Energy Sector, 4 CLEANER ENGINEERING AND TECHNOLOGY 100255 (2021), https://www.sciencedirect.com/science/article/pii/S2666790821002159. ²² India has banned and criminalized agricultural burning. See Ramadan et al., supra n. 16. ²³ Thailand has been pressuring sugarcane farmers and sugar manufacturers to switch from burning to green harvesting through a combination of financial incentives and penalties under air pollution policies enacted in 2019. See Wirawat Chaya, Reframing the Wicked Problem of Pre-Harvest Burning: A Case Study of Thailand's Sugarcane, 10 HELIYON e29327 (2024), https://pubmed.ncbi.nlm.nih.gov/38623203/; see also Ipsita Kumar et al., Limiting Rice and Sugarcane Residue Burning in Thailand: Current Status, Challenges and Strategies, 276 J. OF ENV'T. MGMT. 111228 (2020), https://www.sciencedirect.com/science/article/abs/pii/S030147972031152X. ²⁴ Ramadan et al., *supra* n. 16. 19

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sugar production supremacy, and itself not known for an embrace of environmental regulationwas moved in the mid-1990s to pressure its cane-growers to switch from burning to cutting to reduce emissions.²⁵

46. Defendants, by exploiting Florida's permissive approach to pre-harvest burning—an approach Defendants and the rest of Big Sugar seek to preserve through their sizeable annual investments in statehouse political lobbying—add a substantial net volume of climate-destabilizing greenhouse gases to the atmosphere. Researchers have found that switching from burning to green harvesting-i.e., slashing-reduces greenhouse gas emissions during the harvest period by approximately 24 percent.²⁶ And even factoring in year-round emissions (produced by all facets of crop growth, maintenance, and harvesting) and assuming the machinery involved in green harvesting is diesel-powered, studies show that green harvesting still emits roughly 11 percent fewer greenhouse gases than does burn harvesting.²⁷

47. The climate benefits of green harvesting extend beyond the burn season, as studies have found that burned sugarcane fields subsequently release approximately 37 percent more soilbound carbon dioxide than non-burned (green-harvested) fields-due in large part to the lack of residual organic matter and the destabilization of soil in these intensively burned fields.²⁸ (Green-

and where emissions measured over the course of the year rather than only during harvest season). 27 Id. (reflecting that the roughly 24 percent emissions reduction in the harvesting phase still easily results in net emissions savings when balanced against modest emission increases due to, e.g., diesel use from increased cane maintenance throughout the year); see also M.M Acreche et al., Greenhouse Gas Emissions from Green-Harvested Sugarcane With and Without Post-Harvest Burning in Tucumán, Argentina, 16 SUGAR TECH 195-99 (2014),

https://link.springer.com/article/10.1007/s12355-013-0270-5 (supporting that despite higher emissions of nitrous oxide and carbon dioxide during the non-harvest (maintenance) season, green-harvested cane crops produced lower net greenhouse gas emissions on the whole than burnharvested crops due to their steep reduction in harvest-time emissions).

26 ²⁸ Mara Regina Moitinho et al., *Effects of Burned and Unburned Sugarcane Harvesting Systems* on Soil CO₂ Emission and Soil Physical, Chemical, and Microbiological Attributes, 196 CATENA 27 104902 (2021), https://www.sciencedirect.com/science/article/abs/pii/S0341816220304537 (finding faster soil carbon emission rates (2.63 μ mol m⁻² s⁻¹ versus 1.92 μ mol m⁻² s⁻¹) and shorter 28

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²⁵ Most Louisiana cane farmers reportedly now slash rather than burn their cane before harvest. *Id.* ²⁶ Luciano Ito Perillo et al., Avoiding Burning Practice and Its Consequences on the Greenhouse Gas Emission in Sugarcane Areas Southern Brazil, 29 ENV'T SCIENCE AND POLLUTION RSCH. 719-30 (2022), https://pubmed.ncbi.nlm.nih.gov/34338981/ (also reflecting a net reduction of approximately 11 percent even where mechanized slashing utilized diesel equipment operations

harvested cane fields, by comparison, are typically covered by roughly 13 tons of leftover crop residue post-harvesting, minimizing the escape of greenhouse gases and helping stabilize the soil.²⁹)

48. The science is clear: On a macro scale, farming using green harvesting methods is invariably better for the climate on the whole than farming using burn-harvesting.³⁰ Indeed, studies support that "the most important reduction in greenhouse gas emissions from sugarcane areas could be achieved by switching" from a burn-harvesting system to a green harvest system,³¹ as such a transition can, e.g., allow sugar growers to sequester more than seven tons of carbon dioxide equivalent per hectare every year.³²

49. As environmental experts put it, green harvesting "presents a higher potential for stabilizing soil carbon and reducing the contribution of agriculture to greenhouse gas emissions, especially CO₂, when compared to the burned sugarcane system."³³

- https://www.researchgate.net/publication/309407458 Soil management of_sugarcane_fields_affe cting CO2 fluxes; Alan Rodrigo Panosso et al., Spatial and Temporal Variability of Soil
- CO₂ Emission in a Sugarcane Area under Green and Slash-and-Burn Managements, 105 SOIL AND TILLAGE RESEARCH 275-82 (2009),
- https://www.sciencedirect.com/science/article/abs/pii/S016719870900169X.
- ²⁹ Moitinho et al., *supra* n. 29; *see also* Mkhonza, Nontokozo, and Pardon Muchaonyerwa, *Effect* of Sugarcane Residue Management (Pre-Harvest Burning versus Green Cane Retention) on Soil Organic Carbon Fractions and Aggregate Stability in Umbric Rhodic Ferralsols, 70 SOIL
- 20 SCIENCE AND PLANT NUTRITION (2024),

https://www.tandfonline.com/doi/full/10.1080/00380768.2024.2317239

- (While green harvesting may promote initial carbon dioxide emissions through microbial
- respiration due to increased soil health, long-term carbon sequestration outpaces that of burn-22 harvested fields.). 23
 - ³⁰ See SOIL: The Hidden Part of the Climate Cycle, EUROPEAN COMMISSION (2011),
- https://climate.ec.europa.eu/system/files/2016-11/soil and climate en.pdf; see also Moitinho et 24 al., supra n. 29 (sugarcane slash-harvesting substantially more environmentally friendly and sustainable than burn-harvesting, even accounting for slight increases in emissions in discrete 25 segments of green-harvested cane farming).
- ³¹ Eduardo Barretto de Figueiredo et al., Greenhouse Gas Emission Associated with Sugar 26 Production in Southern Brazil, 5 CARBON BALANCE MGMT. (2010),
- 27 https://cbmjournal.biomedcentral.com/articles/10.1186/1750-0680-5-3. 32 Id

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³³ Moitinho et al., *supra* n. 29.

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soil-carbon half-lives (1,033.95 days versus 1,572.82 days) in burned areas than in unburned areas); see also Rose Luiza Moraes Tavares et al., Soil Management of Sugarcane Fields Affecting CO₂ Fluxes, 73 SCIENTIA AGRICOLA 543-51 (2016),

50. Defendants' claims that the purchase of their Products "help[s] fight climate change" through Defendants' sugarcane farming are thus necessarily false, misleading, and deceptive—and as a result, so, too, are their representations that the Products result from "Farming to Help Save the Planet." Despite their sophisticated knowledge of the comparative impacts of burn-harvesting and green harvesting, Defendants continue to make the choice that is known to cause harm people and the planet even though they could choose otherwise.

2. <u>Defendants' Pre-Harvest Burns Also Harm the Planet through Localized</u> <u>Impacts</u>

51. In addition to contributing to (rather than fighting) climate change, Defendants through their burn-harvesting approach to cane farming damage the environment in more localized fashions, further undermining Defendants' claims that the Products derive from "Farming to Help Save the Planet." These harms include (1) localized air pollution and (2) soil damage.

a. Defendants' Pre-Harvest Burns Severely Pollute Glades Air, as Evidenced by Elevated Rates of Smoke-Related Health Conditions Among Glades Residents

52. Beyond greenhouse gases, pre-harvest cane burns have been shown to release a toxic mix of chemicals similar to that released through tobacco smoking.³⁴ But none of the pollutants Defendants release through their elective pre-harvest burning is more alarming than particulate matter, a mix of combusted debris and pollutants that kills tens of thousands of Americans annually—with people of color disproportionately affected.³⁵

53. According to the EPA, agricultural interests in Palm Beach County emit more particulate matter from agricultural fires than any other county in the United States. Approximately 98.5 percent of this comes from sugarcane burns in the Glades—a zone where Florida Crystals farms close to half the cane acreage.

 $\frac{1}{34}$ Ramadan et al., *supra* n. 16.

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 ³⁵ Christopher W. Tessum et al., *PM*_{2.5} Polluters Disproportionately and Systemically Affect
 People of Color in the United States, 7 SCIENCE ADVANCES (2021), https://www.science.org/doi/10.1126/sciadv.abf4491.

54. Even among particulate matters, PM2.5 is particularly insidious. These tiny toxins, measuring 1/30th the width of a human hair, can be easily inhaled, entering the lungs and even the bloodstream. From there, PM2.5 can and does cause severe health issues, including chronic asthma, heart and lung diseases, and premature death. Indeed, a 2022 study by scientists at Florida State University found that the fine particulate matter sugarcane-burning produces can be linked to up to five deaths per year in the region.³⁶

55. While the World Health Organization has warned against exposure to PM2.5 levels exceeding 25 micrograms per cubic meter over a 24-hour period, there is no such standard for shorter-period exposures such as one-hour exposures.³⁷ And there is a growing recognition among experts that exposure to any amount of PM2.5 may be harmful to human health.³⁸ Even short exposures to PM2.5, such as those Florida Crystals and other cane-burning companies in the Glades produce during burn season, have been shown to impair heart function, promote clot formation, and increase blood pressure.³⁹

56. In their seminal and award-winning series multimedia project "Black Snow: Big Sugar's Burning Problem," ProPublica and The Palm Beach Post found through independent testing that PM2.5 levels spiked during peak cane-burning periods in the Glades, recording levels far exceeding the WHO-published 24-hour exposure limit of 25 micrograms per cubic meter during shorter periods multiple times over the course of a single day.⁴⁰

57. Glades residents are all too familiar with the local environmental harm Defendants and Big Sugar unleash. This harm is visible—and, all too regularly, literally tangible—in the daily scenes of pre-harvest burn plumes rising above the cane fields during the long harvesting season.⁴¹

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³⁶ Chrisopher D. Holmes, *Health Effects of Sugarcane Burning*, ATMOSPHERIC CHEMISTRY AND GLOBAL CHANGE RSCH. GROUP, https://acgc.eoas.fsu.edu/health-effects-of-sugarcane-burning/. ³⁷ Ramadan et al., *supra* n. 16.

³⁸ Id.

²⁵ ³⁹ Env't. Protection Agency, 85 Fed. Reg. 24094 (proposed Apr. 30, 2020) (to be codified at 40 26 C.F.R. pt. 50).

⁴⁰ Ramadan et al., *supra* n. 16.

²⁷ ⁴¹ Harvesting season now stretches from October to May or June each year. See Michael Adno, A Fire in the River: Big Sugar and 'Black Snow' in the Everglades, ROLLING STONE (Jan. 7, 2024), 28 https://www.rollingstone.com/culture/culture-features/sugar-crop-pollutants-florida-1234924707/.

Local residents commonly keep inhalers and nebulizers at home, remain indoors during harvest season, and become accustomed to brushing visible ash—the ubiquitous "black snow"—off their clothing, porches, and cars.⁴² And local healthcare workers plan each year for a rush on asthma medications as harvest season approaches.⁴³

58. Defendants' localized air pollution also arrives in other forms: In addition to PM2.5, studies have shown that levels of carcinogenic polycyclic aromatic hydrocarbons (PAHs) in the region increase up to *15-fold* during cane harvesting season as compared to the summer growing (i.e., non-burning) season.⁴⁴

b. Defendants' Decision to Use Pre-Harvest Burns Rather than Green Harvesting Damages Glades Soil

59. Also contrary to Defendants' label claims that their Product cane farming "helps build healthy soil," burning sugarcane before harvest in fact *worsens* soil health compared to green harvesting by removing organic matter—which, in turn, deprives the soil of moisture, nutrients, and microbial life.⁴⁵ Burn-harvesting also disrupts and compacts soil structure, reduces carbon storage and long-term soil fertility, and promotes erosion of the soil within the burn zone.⁴⁶

60. Green harvesting, in contrast, retains cane residue, which promotes soil carbon sequestration—protecting the soil's health while also preventing the release of greenhouse gases

⁴² Ramadan et al., *supra* n. 16.

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risks of developing Alzheimer's and other dementias, subject of an ongoing 5-year Florida
Atlantic University study funded by a \$4.2 million National Institutes of Health grant).

⁴⁶ *Id*.

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⁴³ *Id.*; *see also* Gisele Galoustian, *FAU Lands* \$4.2 *Million NIH Grant for Air Quality, Alzheimer's Study*, NEWS DESK (Aug. 23, 2023), https://www.fau.edu/newsdesk/articles/agricultural-fires-grant-study.php.

⁴⁴ Orhan Sevimoglu & Wolfgang F. Rogge, Seasonal Size-Segregated PM₁₀ and PAH Concentrations in a Rural Area of Sugarcane Agriculture Versus a Coastal Urban Area in Southeastern Florida, USA, 28 PARTICUOLOGY 52-59 (2016),

²⁵ https://www.sciencedirect.com/science/article/abs/pii/S1674200115002096 (reflecting growing body of evidence of other health conditions tied to Black Snow exposure—specifically, increased

 ⁴⁵ Moitinho et al., *supra* n. 29 (soil carbon emission rate considerably higher—and half-life considerably shorter—in burned fields than in non-burned fields).

into the atmosphere.⁴⁷ This residue also returns nitrogen to the soil, reducing the need for fertilizers over time.⁴⁸

61. By choosing to burn-harvest their Glades cane fields used in Florida Crystals sugar production, Defendants consciously selected a method that produces markedly *worse* soil quality under several criteria. This renders Defendants' front-label claims that Florida Crystals' farming "helps build healthy soil" patently false, misleading, and deceptive.

B. <u>Defendants Also Harm Rather than "Save" the Planet through their Operation's</u> <u>Impacts on South Florida Waters</u>

62. Defendants' current and historical impacts on South Florida waters further establish that Defendants and their sugarcane-farming practices do not "Help Save the Planet." Along with Big Sugar co-leader U.S. Sugar Corporation, Defendants have harmed the region's aquatic environments by severely disrupting the region's hydrology and aquatic ecosystems through Florida Crystals' occupation of hundreds of thousands of acres of land that historically composed the northern reaches of the Everglades.⁴⁹

63. Big Sugar's pollution disrupts the ecosystems of local waterways, including Lake Okeechobee, causing deadly algal blooms, promoting the aggressive growth of aquatic species like cattails to the detriment of other species, and depriving estuarial habitats such as Biscayne Bay of essential flushes of clean freshwater.⁵⁰ Additionally, Lake Okeechobee waters, laden with phosphorous and other eutrophic fertilizers, are now routinely redirected from into the St. Lucie

https://www.sciencedirect.com/science/article/pii/S0016706103001034.

https://insideclimatenews.org/news/18062024/everglades-wetlands-toxic-algae-pollution/

26 now-polluted water flow to Lake Okeechobee and outflow waterways to ocean).

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⁴⁷ Ito Perillo et al., *supra* n. 27.

⁴⁸ M.V. Basanta et al., *Management effects on nitrogen recovery in a sugarcane crop grown in Brazil*, 116 GEODERMA 235-248, 2003,

⁴⁹ Amy Green, *Billions of Gallons of Freshwater Are Dumped at Florida's Coasts. Environmentalists Want That Water in the Everglades*, INSIDE CLIMATE NEWS (June 18, 2024)

^{25 (}detailing Big Sugar's dominant role in EAA's blockage of natural southward water flow through "River of Grass" into heart of surviving portion of Everglades along with correlated redirection of

⁵⁰ Green, supra n. 49; see also Tim Padgett, 'Not Even Close': Clean-Up of Everglades Water Polluted by Big Sugar Struggles to Keep Up, WLRN PUBLIC MEDIA (Dec. 6, 2023)

²⁸ https://www.wlrn.org/environment/2023-12-06/everglades-restoration-sugar-farms-phosphorouswater.

River to the east and Caloosahatchee River to the west due to Big Sugar's success in securing priority rights to stormwater treatment areas for agricultural runoff instead of Lake Okeechobee outflow.⁵¹ This redirection, in turn, sparks further deadly algal blooms as the polluted water descends these rivers.⁵²

64. Florida Crystals, as one of the largest landholders in the EAA separating Lake Okeechobee from what remains of the Everglades, plays a leading role in Big Sugar's disruption of the natural southward flow of the "River of Grass" as well as the eutrophication of natural waterways through runoff of fertilizers, including phosphorous, it uses on its farms.⁵³

65. Through this, Defendants both starve the Everglades of essential replenishing clean water inflow and contribute through their redirection of polluted water to the eutrophication of Lake Okeechobee, outflow rivers, and ultimately Florida's estuarial and oceanic aquatic ecosystems. Defendants' impacts on south Florida waters thus further render Defendants' claims that the Products derive from farms that "Help Save the Planet"—and that consumers' purchases of the Products support that work—false, misleading, and deceptive.

C. <u>Consumers Were Misled by the Challenged Representations to Their Detriment</u>

66. On average, the American consumer takes only about 13 seconds to make an in-store purchasing decision and 19 seconds to purchase goods online.⁵⁴ These decisions rely heavily on what consumers first see when considering the product: its packaging and front-label claims.⁵⁵

67. At the same time, studies show that consumers are willing to pay more for products they believe are environmentally friendly.⁵⁶

52 Id.

⁵⁵ *Id*.

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⁵¹ Deep Dive: If the STAs Were Reserved for Lake Water, Lake O Might Be Below 13 Feet Now, VOTEWATER, https://votewater.org/deep-dive-if-the-stas-were-reserved-for-lake-water-lake-o-might-be-below-13-feet-now/.

⁵³ Padgett, *supra* n. 50.

 ⁵⁴ Randall Beard, *Make the Most of Your Brand's 20-Second Window*, NIELSEN (Jan. 2015), https://www.nielsen.com/us/en/insights/article/2015/make-the-most-of-your-brands-20-secondwindown/.

 ⁵⁶ Sherry Frey et al., *Consumers care about sustainability—and back it up with their wallets*,
 MCKINSEY & CO. (Feb. 6, 2023), https://www.mckinsey.com/industries/consumer-packaged-goods/our-insights/consumers-care-about-sustainability-and-back-it-up-with-their-wallets.

68. Consumer products companies like Defendants know this. And the unscrupulous among them exploit this intersection of consumer attention and demand by promoting their products using false environmental claims—i.e., greenwashing.

69. Recognizing this problem, the United States Federal Trade Commission ("FTC") created the "Green Guides" to help companies avoid making misleading and deceptive claims.⁵⁷ The Green Guides specifically address "general environmental benefit claims," such as Defendants' Challenged Representations, that are generally "deceptive to misrepresent, directly or by implication, that a product, package, or service offers a general environmental benefit," as "general environmental benefit claims are difficult to interpret and likely convey a wide range of meanings," including, for example, "that the product, package, or service" likely "has specific and far-reaching environmental benefits" and/or "that the item or service has no negative environmental impact."58

The Green Guides further state that"[b]ecause it is highly unlikely that marketers can 70. substantiate all reasonable interpretations of these claims, marketers should not make unqualified general environmental benefit claims," and "should not imply that any specific benefit is significant if it is, in fact, negligible."59 Finally, the Green Guides hold that where "a qualified general claim conveys that a product is more environmentally beneficial overall because of the particular touted benefit(s), marketers should analyze trade-offs resulting from the benefit(s) to determine if they can substantiate this claim," though "[e]ven if a marketer explains, and has substantiation for, the product's specific environmental attributes, this explanation will not adequately qualify a general environmental benefit claim if the advertisement otherwise implies deceptive claims."60

71. The Green Guides also analyze the potential misleading effect of the phrase "Eco-Friendly," concluding that the phrase "likely conveys that the product has far-reaching environmental benefits and may convey that the product has no negative environmental impact. Because it is highly unlikely that the marketer can substantiate these claims, the use of such a brand

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⁶⁰ Id.

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⁵⁷ See generally 16 C.F.R. § 260 – Guides for the Use of Environmental Marketing Claims. 58 16 C.F.R. § 260.4 ⁵⁹ Id.

name is deceptive."61

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72. Defendants are among the companies that engage in the exact sort of greenwashing the Green Guides warn against, capitalizing on growing consumer demand for environmentally friendly products through their Product presentation: On the Products' front labels, Defendants represent that the Products are results of "Farming to Help Save the Planet" that "help[s] fight climate change & build healthy soil," presenting the claims to consumers on green-dominated packaging. These claims constitute the exact sort of general environmental benefit claims the Green Guides condemn.

73. Defendants perpetuate these false claims with Florida Crystals' overall branding, which centers on purported assurances of sustainable farming practices.

74. Florida Crystals' marketing web copy reinforces and amplifies the Products' false labeling, portraying the Products as sustainably grown, harvested, and processed—i.e., in a manner that assures the prospective customer that their purchase will support a company that cares first and foremost about environmental stewardship and fighting climate change.

75. As a result of Defendants' explicit misrepresentations, reasonable consumers are led to believe that Defendants farm, harvest, and process their sugar Products in the most eco-friendly manners possible—i.e., such that buying the Products will help save the planet, fight climate change, and build healthy soils.

76. **Products.** Defendants manufacture, market, promote, advertise, label, and sell several varieties of organic and non-organic sugar Products in multiple sizes, including in single and multi-packs. Each of these Products carries one or more of the Challenged Representations on its front-facing label.

77. **The Challenged Representations.** On the Products' front labels, Defendants conspicuously display the Challenged Representations. Specifically, Defendants falsely and misleadingly label the Products as deriving from "Farming to Help Save the Planet," and/or from farms that "help fight climate change & build healthy soil."

78. Reasonable Consumer's Perception. The Challenged Representations and

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 61 *Id*.

marketing claims lead reasonable consumers, like Plaintiff, to believe that the Products are beneficial to the Earth and soil and help fight climate change. Many consumers are interested in purchasing products, including sugars for household consumption, whose production does not harm the natural environment, including by contributing to climate change. Similarly, many consumers are interested in purchasing products whose manufacturers and/or sellers have taken proactive measures to offset any climate or other environmental harm caused through their production. Frontlabel representations, such as the Challenged Representations, are material to such consumers' purchasing decisions. However, contrary to the Challenged Representations, Defendants' Products are neither beneficial to the Earth's natural systems nor effective in combatting climate change.

79. **Materiality.** The Challenged Representations are material to reasonable consumers, including Plaintiff, in deciding whether to buy the Products at their listed prices because it is important to a reasonable consumer whether products presented as uniquely eco-friendly and effective in fighting climate change really possess these qualities. This is particularly so where, as here, the Challenged Representations through their falsity induce reasonable consumers to invest in products that in fact oppose the very things they tell consumers they will support through their purchases. Plaintiff and other reasonable consumers concerned about environmental protection and climate change seek out and are willing to pay more for products affirmatively presented as protecting the environment and fighting climate change. Defendants' representations thus motivate Plaintiff to buy the Products—either at all or at the price premiums at which they're sold.

80. **Reliance.** The Class, including Plaintiff, reasonably relied on the Challenged Representations in deciding to purchase the Products, as Plaintiff, as well as the Class, made their purchase decisions at least in part based on their reasonable belief that they would receive Products that protect and otherwise benefit the Earth's natural environments, help fight climate change, and/or help create healthy soils based on Defendants' Challenged Representations.

81. **Falsity.** The Challenged Representations are false, misleading, and deceptive because, contrary to the Challenged Representations, Defendants' farming practices harm the environment as well as the soil of the Glades and contribute to climate change, rendering the Products decidedly *not* derived from farms that "Help Save the Planet," "fight climate change," or

"build healthy soil." The Challenged Representations on the Products' front labels are therefore literally false.

82. **Consumers Lack Knowledge of Falsity.** Plaintiff and the proposed Class Members had no reason to know at the time of purchase that the Products' Challenged Representations are false, misleading, deceptive, and unlawful. Consumers rely on the Challenged Representations to mean the Products and Defendants' farming practices help save the planet and Glades soils while combatting climate change. Unlike Defendants, Plaintiff and the proposed Class Members do not possess the specialized knowledge required to conclude whether Defendants' Products carrying the Challenged Representations or the farming practices behind them were truly beneficial for the Earth's natural environments or Glades soils, or whether these farming techniques help fight climate change.

83. **Defendants' Knowledge.** Defendants knew or should have known that the Challenged Representations were false, misleading, deceptive, and unlawful at the time they manufactured, marketed, advertised, labeled, and sold the Products using the Challenged Representations to Plaintiff and the Class.

a. **Knowledge of Reasonable Consumers' Perception.** Defendants knew or should have known that the Challenged Representations would lead reasonable consumers to believe that the Products promoted through front-label claims that they derive from "Farming to Help Save the Planet" and/or from farms that "help fight climate change & build healthy soil" were in fact beneficial to the planet's natural environments, Glades soils, and efforts to combat climate change. Not only have Defendants utilized a longstanding brand strategy to identify the Products as produced using sustainable and environmentally friendly methods, but they also have an obligation under Section 5 of the Federal Trade Commission Act, codified at 15 U.S.C. Section 45, *et seq.*, to evaluate their marketing claims from the perspective of the reasonable consumer. That means Defendants were statutorily obligated to consider whether the Challenged Representations, be they in isolation or conjunction with its marketing strategy, would mislead reasonable consumers into believing that buying the Products help save the

planet, fight climate change, and build healthy soils. Thus, Defendants either knew that the Challenged Representations were misleading before they marketed the Products to the Class, including Plaintiff, or Defendants would have known that they were deceptive had they complied with their statutory obligations.

b. Knowledge of Falsity. Defendants manufactured and marketed the Products with the Challenged Representations, but they opted to make Products that do not conform with the representations. Specifically, Defendants advertised and labeled the Products with the Challenged Representations but chose to harm the environment and contribute to-rather than combat-climate change by systematically using burnharvesting farming methods and contributing to South Florida's water quality issues. Knowledge of Materiality. Defendants knew or should have known of the c. Challenged Representations' materiality to consumers. First, manufacturers and marketers, like Defendants, generally reserve the front primary display panel of labels on consumer products for the most important and persuasive information, which they believe will motivate consumers to buy the products. Here, the conspicuousness of the Challenged Representations on the Products' labels demonstrates Defendants' awareness of its importance to consumers and Defendants' understanding that consumers prefer and are motivated to buy products that conform to the Challenged Representations. Second, manufacturers and marketers repeat marketing claims to emphasize and characterize a brand or product line, shaping the consumers' expectations, because they believe those repeated messages will drive consumers to buy the Products. Here, Defendants' consistent use of the Challenged Representations on countless Products and throughout their Florida Crystals marketing campaign demonstrates Defendants' awareness that the falsely advertised Product attributes of helping save the planet, fight climate change, and build healthy soils were and are important to consumers. This also establishes Defendants' intent to convince consumers that the Products conform to the Challenged Representations and, ultimately, drive Product sales. Thus, Defendants knew, in designing the Products,

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that the Challenged Representations were material to consumers—and the salesdriven revenue they represent to the company.

d. Defendants' Continued Deception, Despite Their Knowledge. Defendants, as the manufacturer and marketer of the Products, had exclusive control over the Challenged Representations' inclusion on the Products' labels and advertisements—i.e., Defendants readily and easily could have stopped using the Challenged Representations to sell the Products. However, despite Florida Defendants' knowledge of both the Challenged Representations' falsity and the reasonable consumer's reliance on the products, Defendants deliberately chose to market the Products with the Challenged Representations, thereby misleading consumers into buying or overpaying for the Products. Thus, Defendants at all relevant times knew or should have known that the Challenged Representations misled and continue to mislead reasonable consumers, such as Plaintiff and the proposed Class Members, into buying the Products to attain the Product attributes that Defendants falsely advertised and warranted.

84. **Detriment.** Plaintiff and similarly situated consumers would not have purchased the Products—or would not have overpaid a price premium for them—had they known that the Challenged Representations were false and misleading and, therefore, that the Products do not come from farming practices that help save the planet, fight climate change, or build healthy soils as Defendants claimed, promised, warranted, advertised, and/or represented. Accordingly, based on Defendants' Challenged Representations, reasonable consumers, including Plaintiff and the proposed Class Members, purchased the Products to their detriment.

D. <u>The Products Are Substantially Similar</u>

85. As described herein, Plaintiff purchased the Florida Crystals Regenerative Organic Raw Cane Sugar Product in the two-pound bag size (the "**Purchased Products**") on multiple occasions.

86. The Florida Crystals Regenerative Organic Raw Cane Sugar Product in the two-pound bag size and the other Products detailed above in all listed sizes and combinations (the "**Unpurchased Products**") are substantially similar to the Purchased Products.

- a. **Defendants.** All Products are manufactured, sold, marketed, advertised, and labeled by Defendants.
- b. **Marketing Demographics.** All Products are marketed directly to consumers for personal consumption.
- c. **Purpose.** All Products are sugar products sold to consumers for everyday home use.
- d. Use. All Products are used in the same manner: consumed as food.
- e. Challenged Representations. All Products contain one or more of the Challenged Representations on their front labels.
- f. **Packaging.** All Products are similarly packaged, with the only relevant distinctions being (1) the Product size (whether sold solo or as part of a multi-pack) and (2) whether their packaging is from the older or newer marketing campaign (though all share the same claim of being beneficial to the Earth).
- g. Key Attributes. All Products are advertised as derived from and supporting "Farming to Help Save the Planet" and farms that "help fight climate change & build healthy soil."
- h. **Misleading Effect.** The misleading effect of the Challenged Representations on consumers is the same for all Products in that consumers overpay for products they believe to be good for the Earth and its soil as well as effective in fighting climate change when, in reality, none of Defendants' Products derive from farming that helps save the planet, fight climate change, or build healthy soils due to Defendants' systemic burn-harvesting and detrimental effect on South Florida waterways.
- E. <u>No Adequate Remedy at Law</u>
- 87. No Adequate Remedy at Law. Plaintiff and Class Members are entitled to equitable

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relief because no adequate remedy at law exists.

- a. **Broader Statutes of Limitations.** The statutes of limitations for the causes of action pled herein vary. The limitations period is four years for claims brought under the UCL, which is one year longer than the statutes of limitations under the FAL and CLRA. In addition, the statutes of limitations vary for certain states' laws for breach of warranty and unjust enrichment/restitution (i.e., between approximately two and six years). Thus, California Subclass members who purchased the Products more than three years prior to the filing of the complaint would be barred from recovery if equitable relief were not permitted under the UCL. Similarly, Nationwide Class members who purchased the Products prior to the furthest reach-back under the statute of limitations for breach of warranty would be barred from recovery if equitable relief were not permitted not permitted from recovery if equitable relief were not permitted for restitution/unjust enrichment.
- b. Broader Scope of Conduct. In addition, the scope of actionable misconduct under the unfair prong of the UCL is broader than the other causes of action asserted herein. This includes, for example, Defendants' overall unfair marketing scheme to promote and brand the Products with the Challenged Representations across a multitude of media platforms, including the Products' labels and Florida Crystals' website and official Amazon.com store, over a long period of time in order to gain an unfair advantage over competitor products and to exploit consumers' desire for products that comport with the Challenged Representations. The UCL also creates a cause of action for violations of law (such as statutory or regulatory requirements and court orders related to similar representations made on the type of products at issue). Thus, Plaintiff and Class Members may be entitled to restitution under the UCL while not entitled to damages under other causes of action asserted herein (e.g., the FAL requires actual or constructive knowledge of the falsity; the CLRA is limited to certain types of plaintiffs (an individual who seeks or acquires, by purchase or lease, any goods or services for personal, family, or household purposes), and other statutorily enumerated conduct). Similarly, unjust enrichment/restitution is broader than breach of warranty. For

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example, in some states, breach of warranty may require a showing of privity of contract or pre-lawsuit notice—neither of which is typically required to establish unjust enrichment/restitution. Thus, Plaintiff and Class Members may be entitled to recover under unjust enrichment/restitution while not entitled to damages under breach of warranty where they purchased the Products from third-party retailers or did not provide adequate notice of a breach prior to the commencement of this action.

c. Injunctive Relief to Cease Misconduct and Dispel Misperception. Injunctive relief is appropriate on behalf of Plaintiff and Class Members because Defendants continue to misrepresent the Products with the Challenged Representations. Injunctive relief is necessary to prevent Defendants from continuing to engage in the unfair, fraudulent, and/or unlawful conduct described herein and to prevent future harm-none of which can be achieved through available legal remedies (such as monetary damages to compensate past harm). Further, injunctive relief, in the form of affirmative disclosures or other corrective action, is necessary to dispel the public misperception about the Products that has resulted from years of Defendants' unfair, fraudulent, and unlawful marketing efforts. Such disclosures would include, but are not limited to, publicly disseminated statements providing accurate information about the Products' true nature; and/or requiring prominent qualifications and/or disclaimers on the Products' front labeling concerning the Products' true nature. An injunction requiring affirmative disclosures to dispel the public's misperception and prevent the ongoing deception—and repeat purchases based thereon—is also not available through a legal remedy (such as monetary damages). In addition, Plaintiff is currently unable to accurately quantify the damages caused by Defendants' future harm because discovery and Plaintiff's investigation have not concluded, rendering injunctive relief all the more necessary. For example, because the Court has not yet certified any class, the following remains unknown: the scope of the class, the identities of its members, prices of past/future Product sales, and quantities of past/future Products sales.

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d. Public Injunction. Further, because a "public injunction" is available under the UCL,

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damages would not adequately "benefit the general public" in a manner equivalent to an injunction.

- e. **California v. Nationwide Class Claims**. Violations of the FAL, CLRA, and UCL are claims asserted against Defendants on behalf of Plaintiff and the California Subclass, while breaches of express and implied warranty and unjust enrichment/restitution are asserted on behalf of Plaintiff and the Nationwide Class. Dismissal of farther-reaching claims, such as restitution, would bar recovery for non-California members of the Nationwide Class. In other words, legal remedies available or adequate under the California-specific causes of action (such as the FAL, CLRA, and UCL) have no impact on this Court's jurisdiction to award equitable relief under the remaining causes of action asserted on behalf of non-California putative class members.
- f. Procedural Posture—Incomplete Discovery & Pre-Certification. Lastly, this is an initial pleading in this action, and discovery has not yet commenced and/or is at its initial stages. No class has been certified yet. No expert discovery has commenced and/or completed. The completion of fact/non-expert and expert discovery, as well as the certification of this case as a class action, are necessary to finalize and determine the adequacy and availability of all remedies, including legal and equitable, for Plaintiff's individual claims and any certified class or subclass. Plaintiff therefore reserves her right to amend this complaint and/or assert additional facts that demonstrate this Court's jurisdiction to order equitable remedies where no adequate legal remedies are available for either Plaintiff and/or any certified class or subclass. Such proof, to the extent necessary, will be presented prior to the trial of any equitable claims for relief and/or the entry of an order granting equitable relief.

VI. <u>CLASS ACTION ALLEGATIONS</u>

88. **Class Definition.** Plaintiff brings this action as a class action on behalf of themselves and all others similarly situated as members of the Class defined as follows:

• All residents of the United States who, within the applicable statute of limitations periods, purchased the Products containing one or more of the

Challenged Representations on the Products' labels for purposes other than resale ("**Nationwide Class**"); *and*

• All residents of California who, within four years prior to the filing of this action, purchased the Products containing one or more of the Challenged Representations on the Products' labels for purposes other than resale ("California Subclass").

The "Nationwide Class" and "California Subclass" are collectively referred to as the "Class."

89. **Class Definition Exclusions.** Excluded from the Class are: (i) Defendants, their assigns, successors, and legal representatives; (ii) any entities in which Defendants have controlling interests; (iii) federal, state, and/or local governments, including, but not limited to, their departments, agencies, divisions, bureaus, boards, sections, groups, counsels, and/or subdivisions; and (iv) any judicial officer presiding over this matter and person within the third degree of consanguinity to such judicial officer.

90. **Reservation of Rights to Amend the Class Definition.** Pursuant to California Civil Code Section 382, Plaintiff reserves the right to amend or otherwise alter the Class definition presented to the Court at the appropriate time in response to facts learned through discovery, legal arguments advanced by Defendants, or otherwise.

91. **Numerosity.** Members of the Class are so numerous that joinder of all members is impracticable. Upon information and belief, the Nationwide Class consists of tens of thousands of purchasers (if not more) dispersed throughout the United States, and the California Subclass likewise consists of thousands of purchasers (if not more) dispersed throughout the state of California. Accordingly, it would be impracticable to join all members of the Class before the Court.

92. **Common Questions Predominate.** There are numerous and substantial questions of law or fact common to all members of the Class that predominate over any individual issues. These common questions of law or fact include:

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 a. Whether Defendants engaged in unlawful, unfair, or deceptive business practices by advertising and selling the Products in the manners alleged;

b. Whether Defendants' labeling and advertising of the Products is misleading in violation of Business and Professions Code Section 17500, *et seq.*;
c. Whether Defendants knew or by the exercise of reasonable care should have known that their labeling and advertising was and is misleading in violation of Business and Professions Code Section 17500, *et seq.*;

d. Whether Defendants' conduct of advertising and selling the Products with the Challenged Representations despite their creation of the Products not helping "Save the Planet, "Fight Climate Change," or "Build Healthy Soils" constitutes an unfair method of competition or unfair or deceptive act or practice in violation of Civil Code Section 1750, *et seq.*;

e. Whether Defendants used deceptive representations in connection with the sale of the Products in violation of Civil Code Section 1750, *et seq.*;

- f. Whether Defendants represented that the Products have characteristics that they do not have in violation of Civil Code Section 1750, *et seq.*;
- g. Whether Defendants advertised the Products with intent not to sell them as advertised in violation of Civil Code Section 1750, *et seq.*;
- h. Whether Defendants' conduct is an unfair business practice within the meaning of Business and Professions Code Section 17200, *et seq.*;
- i. Whether Defendants' conduct is a fraudulent business practice within the meaning of Business and Professions Code Section 17200, *et seq.*;
- j. Whether Defendants' conduct is an unlawful business practice within the meaning of Business and Professions Code Section 17200, *et seq.*;
- k. Whether Plaintiff and the Class paid more money for the Products than they actually received;
 - 1. How much more money Plaintiff and the Class paid for the Products than they actually received;
 - m. Whether Defendants' conduct constitutes breach of warranty;
- n. Whether Plaintiff and the Class are entitled to injunctive relief; and

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o. Whether Defendants were unjustly enriched through their unlawful conduct.
 93. Predominance. The common questions of law and fact predominate over questions that affect only individual Class Members.

94. **Typicality.** Plaintiff's claims are typical of the claims of the Class Members they seek to represent because Plaintiff, like the Class Members, purchased Defendants' misleadingly and deceptively advertised Products. Defendants' unlawful, unfair, and/or fraudulent actions concern the same business practices described herein irrespective of where they occurred or were experienced. Plaintiff and the Class sustained similar injuries arising out of Defendants' conduct. Plaintiff's and Class Members' claims arise from the same practices and course of conduct and are based on the same legal theories.

95. Adequacy. Plaintiff is an adequate representative of the Class she seeks to represent because Plaintiff's interests do not conflict with the interests of the Class Members they seek to represent. Plaintiff will fairly and adequately protect Class Members' interests and has retained counsel experienced and competent in the prosecution of complex class actions, including complex questions that arise in consumer protection litigation.

96. Ascertainability. Class Members can easily be identified by an examination and analysis of the business records regularly maintained by Defendants, among other records within Defendants' possession, custody, or control. Additionally, further Class Member data can be obtained through additional third-party retailers who retain customer records and order histories.

97. **Superiority and Substantial Benefit.** A class action is superior to other methods for the fair and efficient adjudication of this controversy since individual joinder of all members of the Class is impracticable and no other group method of adjudication of all claims asserted herein is more efficient and manageable for at least the following reasons:

a. The claims presented in this case predominate over any questions of law or fact, if any exist at all, affecting any individual member of the Class;

 Absent a Class, the members of the Class will continue to suffer damage and Defendants' unlawful conduct will continue without remedy while Defendants profit from and enjoys their ill-gotten gains;

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c. Given the size of individual Class Members' claims, few, if any, Class Members could afford to or would seek legal redress individually for the wrongs Defendants committed against them, and absent Class Members have no substantial interest in individually controlling the prosecution of individual actions;

d. When the liability of Defendants has been adjudicated, claims of all members of the Class can be administered efficiently and/or determined uniformly by the Court; *and*e. This action presents no difficulty that would impede its management by the Court as a class action, which is the best available means by which Plaintiff and Class Members

98. **Inconsistent Rulings.** Because Plaintiff seeks relief for all members of the Class, the prosecution of separate actions by individual proposed Class members would create a risk of inconsistent or varying adjudications with respect to individual members of the Class, which would threaten to establish incompatible standards of conduct for Defendants.

can seek redress for the harm caused to them by Defendants.

99. **Injunctive/Declaratory Relief.** The prerequisites to maintaining a class action for injunctive or equitable relief are met, as Defendants have acted or refused to act on grounds generally applicable to the Class, thereby making appropriate final injunctive or declaratory relief with respect to the Class as a whole.

100. **Manageability.** Plaintiff and Plaintiff's counsel are unaware of any difficulties that are likely to be encountered in the management of this action that would preclude its maintenance as a class action.

VII. <u>CAUSES OF ACTION</u> COUNT ONE

Violation of California False Advertising Law

(Cal. Bus. & Prof. Code § 17500, et seq.)(On Behalf of the California Subclass)

101. **Incorporation by reference.** Plaintiff re-alleges and incorporates by reference all allegations contained in this complaint, as though fully set forth herein.

102. California Subclass. Plaintiff brings this claim individually and on behalf of the

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California Subclass who purchased the Products within the applicable statute of limitations.

103. FAL Standard. The False Advertising Law, codified at Business and Professions Code Section 17500, et seq., prohibits "unfair, deceptive, untrue or misleading advertising[.]"

104. Challenged Representations Disseminated to Public. Defendants violated Section 17500 when they advertised and marketed the Products through the unfair, deceptive, and misleading representation disseminated to the public through the Products' labeling and advertising. The Challenged Representations were deceptive because the Products do not conform to them. The Challenged Representations were material because they are likely to and did mislead reasonable consumers into purchasing the Products.

105. Knowledge. In making and disseminating the Challenged Representations alleged herein, Defendants knew or should have known that the Challenged Representations were untrue or misleading, and acted in violation of Section 17500.

106. **Intent to sell.** Defendants' Challenged Representations were specifically designed to induce reasonable consumers, like Plaintiff and the California Subclass, to purchase the Products.

107. Causation/Damages. As a direct and proximate result of Defendants' misconduct in violation of the FAL, Plaintiff and members of the California Subclass were harmed in the amount of the price they paid for the Products. Further, Plaintiff and members of the Class have suffered and continue to suffer economic losses and other damages including, but not limited to, the amounts paid for the Products and any interest that would have accrued on those monies, in an amount to be proven at trial. Accordingly, Plaintiff seeks a monetary award for violation of the FAL in damages, restitution, and/or disgorgement of ill-gotten gains to compensate Plaintiff and the California Subclass for said monies, as well as injunctive relief to enjoin Defendants' misconduct to prevent ongoing and future harm that will result.

108. Punitive Damages. Defendants' unfair, fraudulent, and unlawful conduct described 24 25 herein constitutes malicious, oppressive, and/or fraudulent conduct warranting an award of punitive 26 damages as permitted by law. Defendants' misconduct is malicious, as Defendants acted with the intent to cause Plaintiff and consumers to pay for Products that they were not, in fact, receiving. 27 Defendants willfully and knowingly disregarded the rights of Plaintiff and consumers, as

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Defendants were aware of the probable dangerous consequences of their conduct and deliberately failed to avoid misleading consumers, including Plaintiff. Defendants' misconduct is oppressive as, at all relevant times, said conduct was so vile, base, and/or contemptible that reasonable people would look down upon it and/or otherwise would despise such corporate misconduct. Said misconduct subjected Plaintiff and consumers to cruel and unjust hardship in knowing disregard of their rights. Defendants' misconduct is fraudulent as Defendants, at all relevant times, intentionally misrepresented and/or concealed material facts with the intent to deceive Plaintiff and consumers. The wrongful conduct constituting malice, oppression, and/or fraud was committed, authorized, adopted, approved, and/or ratified by Defendants' officers, directors, and/or managing agents.

COUNT TWO

Violation of California Consumers Legal Remedies Act

(Cal. Civ. Code § 1750, *et seq.*)

(On Behalf of the California Subclass)

109. **Incorporation by Reference.** Plaintiff re-alleges and incorporates by reference all allegations contained in this complaint, as though fully set forth herein.

110. **California Subclass.** Plaintiff brings this claim individually and on behalf of the California Subclass who purchased the Products within the applicable statute of limitations.

111. **CLRA Standard.** The CLRA provides that "unfair methods of competition and unfair or deceptive acts or practices undertaken by any person in a transaction intended to result or which results in the sale or lease of goods or services to any consumer are unlawful."

112. **Goods/Services.** The Products are "goods," as defined by the CLRA at California Civil Code Section 1761(a).

113. **Defendants.** Defendants are "persons," as defined by the CLRA at California Civil Code Section 1761(c).

26 114. Consumers. Plaintiff and members of the California Subclass are "consumers," as
27 defined by the CLRA at California Civil Code Section 1761(d).

115. Transactions. The purchases of the Products by Plaintiff and members of the

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California Subclass are "transactions," as defined by the CLRA under California Civil Code Section 1761(e).

116. **Violations of the CLRA.** Defendants violated the following sections of the CLRA by selling the Products to Plaintiff and the California Subclass through the misleading, deceptive, and fraudulent Challenged Representations:

Section 1770(a)(5) by representing that the Products have "characteristics, . .
 uses [or] benefits . . . which [they] do not have."

2. Section 1770(a)(7) by representing that the Products "are of a particular standard, quality, or grade . . . [when] they are of another."

3. Section 1770(a)(9) by advertising the Products "with [the] intent not to sell them as advertised."; *and*

4. Section 1770(a)(16) by representing that the Products have "been supplied in accordance with a previous representation" when they have not.

117. **Knowledge.** Defendants' use of the Challenged Representations on the Products was likely to deceive, and Defendants knew or should have known that these representations were misleading.

118. **Malicious.** Defendants' conduct is malicious, fraudulent, and wanton in that Defendants intentionally misled consumers, including Plaintiff, to increase the sales of the Products.

119. **Plaintiff Could Not Have Avoided Injury.** Plaintiff and members of the California Subclass could not have reasonably avoided such injury. Plaintiff and members of the California Subclass were misled and unaware of the existence of facts that Defendants suppressed and failed to disclose, and Plaintiff and members of the California Subclass would not have purchased the Products and/or would have purchased them on different terms had they known the truth.

120. **Causation/Reliance/Materiality.** Plaintiff and the California Subclass suffered harm as a result of Defendants' violations of the CLRA because they relied on the Challenged Representations in deciding to purchase the Products. The Challenged Representations were together a substantial factor.

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121. Section 1782(d). Pursuant to California Civil Code, Section 1782, Plaintiff's counsel,

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acting on behalf of all members of the Class, concurrent with the filing of this Complaint mailed a demand letter, via U.S. Certified Mail, return receipt requested, addressed to Defendants at their shared headquarters and principal place of business registered with the Florida Department of State (1 North Clematis Street, Suite 200, West Palm Beach, FL 33401) as well as to Defendants' shared registered agent for service of process (Corporate Creations Network, Inc., 801 U.S. Highway 1, North Palm Beach, FL 33408).

122. **Causation.** As a direct and proximate result of Defendants' misconduct in violation of the CLRA, Plaintiff and members of the California Subclass were harmed in the amount of the purchase price they paid for the Products, causing Plaintiff and members of the Class to suffer and continue to suffer economic losses and other damages including, but not limited to, the amounts paid for the Products, and any interest that would have accrued on those monies.

123. **Injunction.** Given that Defendants' conduct violated California Civil Code Section 1780, Plaintiff and members of the California Subclass are entitled to seek, and do hereby seek, injunctive relief to put an end to Defendants' violations of the CLRA and to dispel the public misperception generated, facilitated, and fostered by Defendants' false advertising campaign. Plaintiff has no adequate remedy at law. Without equitable relief, Defendants' unfair and deceptive practices will continue to harm Plaintiff and the California Subclass. Accordingly, Plaintiff seeks an injunction to enjoin Defendants from continuing to employ the unlawful methods, acts, and practices alleged herein pursuant to Section 1780(a)(2), and otherwise require Defendants to take corrective action necessary to dispel the public misperception engendered, fostered, and facilitated through Defendants' deceptive labeling of the Products with the Challenged Representations.

COUNT THREE

Violation of California Unfair Competition Law

(Cal. Bus. & Prof. Code § 17200, et seq.)

(On Behalf of the California Subclass)

124. **Incorporation by Reference.** Plaintiff re-alleges and incorporates by reference all allegations contained in this complaint, as though fully set forth herein.

125. California Subclass. This cause of action is brought pursuant to Business and

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Professions Code Section 17200, *et seq.*, on behalf of Plaintiff and a California Subclass who purchased the Products within the applicable statute of limitations.

126. **The UCL.** California Business & Professions Code, Section 17200, *et seq.* (the "UCL"), prohibits unfair competition and provides, in pertinent part, that "unfair competition shall mean and include unlawful, unfair or fraudulent business practices and unfair, deceptive, untrue or misleading advertising."

127. **False Advertising Claims.** Defendants, in their advertising of the Products, made misleading statements regarding the quality and characteristics of the Products—specifically, the Challenged Representations. Such claims appear on the labels of the Products, which are sold at retail stores and point-of-purchase displays.

128. **Defendants' Deliberately Fraudulent Marketing Scheme.** Defendants do not have any reasonable basis for the claims about the Products made on Florida Crystals' labeling and in Florida Crystals' advertising. Defendants knew and know that the Products and the practices involved in their creation are not on the whole beneficial to the planet, helping fight climate change, or helping build healthy soils because the Products derive from farming practices that *contribute* to climate change, create local air and water pollution, and harm local soils. Defendants intentionally advertised and marketed the Products with the Challenged Representations to deceive reasonable consumers.

129. **Misleading Advertising Claims Cause Purchase of Products.** Defendants' labeling and advertising of the Products led to, and continues to lead to, reasonable consumers, including Plaintiff, believing that the Products and the farms they derive from help save the planet, fight climate change, and build healthy soils—and thus are preferable to competing sugar products that do not claim to possess such qualities.

130. **Injury in Fact.** Plaintiff and the California Subclass have suffered injury in fact and have lost money or property as a result of and in reliance upon the Challenged Representations namely, Plaintiff and the California Subclass lost the purchase price for the Products they bought from Defendants.

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131. Conduct Violates the UCL. Defendants' conduct, as alleged herein, constitutes

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unfair, unlawful, and fraudulent business practices pursuant to the UCL. The UCL prohibits unfair competition and provides, in pertinent part, that "unfair competition shall mean and include unlawful, unfair or fraudulent business practices and unfair, deceptive, untrue or misleading advertising." Cal. Bus & Prof. Code § 17200. In addition, Defendants' use of various forms of advertising media to advertise, call attention to, or give publicity to the sale of goods or merchandise that are not as represented in any manner constitutes unfair competition, unfair, deceptive, untrue or misleading advertising, and an unlawful business practice within the meaning of Business and Professions Code Sections 17200 and 17531, which advertisements have deceived and are likely to deceive the consuming public, in violation of Business and Professions Code Section 17200.

132. No Reasonably Available Alternatives/Legitimate Business Interests. Defendants failed to avail themselves of reasonably available, lawful alternatives to further their legitimate business interests.

133. **Business Practice.** All of the conduct alleged herein occurred and continues to occur in Defendants' closely intertwined businesses. Defendants' wrongful conduct is part of a pattern, practice and/or generalized course of conduct, which will continue on a daily basis until Defendants voluntarily alter their conduct or Defendants are otherwise ordered to do so.

134. **Injunction.** Pursuant to Business and Professions Code Sections 17203 and 17535, Plaintiff and the members of the California Subclass seek an order of this Court enjoining Defendants from continuing to engage, use, or employ their practice of labeling and advertising the Products with the Challenged Representations.

135. **Causation/Damages.** As a direct and proximate result of Defendants' misconduct in violation of the UCL, Plaintiff and members of the California Subclass were harmed in the amount of the purchase price they paid for the Products. Further, Plaintiff and members of the California Subclass have suffered and continue to suffer economic losses and other damages including, but not limited to, the amounts paid for the Products, and any interest that would have accrued on those monies, in an amount to be proven at trial. Accordingly, Plaintiff seeks a monetary award for violation of the UCL in restitution and/or disgorgement of ill-gotten gains to compensate Plaintiff and the California Subclass for said monies, as well as injunctive relief to enjoin Defendants'

misconduct to prevent ongoing and future harm that will result.

"Unfair" Prong

136. **Unfair Standard.** Under the UCL, a challenged activity is "unfair" when "any injury it causes outweighs any benefits provided to consumers and the injury is one that the consumers themselves could not reasonably avoid." *Camacho v. Auto Club of Southern California*, 142 Cal. App. 4th 1394, 1403 (2006).

137. **Injury.** Defendants' action of mislabeling the Products with the Challenged Representations does not confer any benefit to consumers; rather, doing so causes injuries to consumers, who do not receive products commensurate with their reasonable expectations, overpay for the Products, receive Products of lesser standards than what they reasonably expected to receive, instead being induced to purchase Products that harm the environment rather than help it. Consumers cannot avoid any of the injuries caused by Defendants' deceptive labeling and advertising of the Products. Accordingly, the injuries caused by Defendants' deceptive labeling and advertising outweigh any benefits.

138. **Balancing Test.** Some courts conduct a balancing test to decide if a challenged activity amounts to unfair conduct under California Business and Professions Code Section 17200. They "weigh the utility of the defendant's conduct against the gravity of the harm to the alleged victim." *Davis v. HSBC Bank Nevada, N.A.*, 691 F.3d 1152, 1169 (9th Cir. 2012).

139. **No Utility.** Here, Defendants' conduct of labeling the Products with the Challenged Representations when the Products and the practices used to create them in fact harmed the environment and soil and accelerated climate change has no utility and financially harms purchasers. Thus, the utility of Defendants' conduct is vastly outweighed by the gravity of harm.

140. **Legislative Declared Policy.** Some courts require that "unfairness must be tethered to some legislative declared policy or proof of some actual or threatened impact on competition." *Lozano v. AT&T Wireless Servs. Inc.*, 504 F. 3d 718, 735 (9th Cir. 2007).

141. **Unfair Conduct.** Defendants' labeling and advertising of the Products, as alleged herein, is deceptive, misleading, and unreasonable, and constitute unfair conduct. Defendants knew or should have known of their unfair conduct. Defendants' Challenged Representations constitute

an unfair business practice within the meaning of California Business and Professions Code Section 17200.

142. **Reasonably Available Alternatives.** There existed reasonably available alternatives to further Defendants' legitimate business interests, other than the conduct described herein. For example, Defendants could have refrained from labeling the Products with the Challenged Representations or acted to ensure the Products were, indeed, beneficial to the planet and helped fight climate change and build healthy soils.

143. **Defendants' Wrongful Conduct.** All of the conduct alleged herein occurs and continues to occur in Defendants' business. Defendants' wrongful conduct is part of a pattern or generalized course of conduct repeated on thousands of occasions daily.

144. **Injunction.** Pursuant to Business and Professions Code Section 17203, Plaintiff and the California Subclass seek an order of this Court enjoining Defendants from continuing to engage, use, or employ their practices of labeling the Products with the Challenged Representations.

145. **Causation/Damages.** Plaintiff and the California Subclass have suffered injury in fact and have lost money as a result of Defendants' unfair conduct. Plaintiff and the California Subclass paid an unwarranted premium for these Products. Specifically, Plaintiff and the California Subclass paid for Products that are beneficial to the planet and produced and sold by a company whose farming helps fight climate change and build healthy soils. Plaintiff and the California Subclass would not have purchased the Products, or would have paid substantially less for the Products, if they had known that the Products' advertising and labeling were deceptive. Accordingly, Plaintiff seeks restitution and/or disgorgement of ill-gotten gains pursuant to the UCL.

"Fraudulent" Prong

146. Fraud Standard. The UCL considers conduct fraudulent (and prohibits said conduct)
if it is likely to deceive members of the public. *Bank of the West v. Superior Court*, 2 Cal. 4th 1254, 1267 (1992).

147. **Fraudulent and Material Challenged Representations.** Defendants used the Challenged Representations with the intent to sell the Products to consumers, including Plaintiff and the California Subclass. The Challenged Representations are deceptive, and Defendants knew,

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48 CLASS ACTION COMPLAINT or should have known, of their deception. The Challenged Representations are likely to mislead consumers into purchasing the Products because they are material to the average, ordinary, and reasonable consumer.

148. **Fraudulent Business Practice.** As alleged herein, the labeling and advertising by Defendants constitutes a fraudulent business practice in violation of California Business & Professions Code Section 17200.

149. **Reasonable and Detrimental Reliance.** Plaintiff and the California Subclass reasonably and detrimentally relied on the Challenged Representations to their detriment in that they purchased the Products.

150. **Reasonably Available Alternatives.** Defendants had reasonably available alternatives to further their legitimate business interests, other than the conduct described herein. Defendants could have refrained from labeling the Products with the Challenged Representations.

151. **Business Practice.** All of the conduct alleged herein occurs and continues to occur in Defendants' business. Defendants' wrongful conduct is part of a pattern or generalized course of conduct.

152. **Injunction.** Pursuant to Business and Professions Code Section 17203, Plaintiff and the California Subclass seek an order of this Court enjoining Defendants from continuing to engage, use, or employ their practice of labeling the Products with the Challenged Representations.

153. **Causation/Damages.** Plaintiff and the California Subclass have suffered injury in fact and have lost money as a result of Defendants' fraudulent conduct. Plaintiff and the California Subclass paid an unwarranted premium for the Products. Specifically, Plaintiff and the California Subclass paid for Products that are beneficial to the planet and produced through farming that helps fight climate change and build healthy soils, when in fact the Products are not beneficial to the planet, and Defendants' farming practices harm the natural environment, contribute to climate change, and degrade Glades soils. Plaintiff and the California Subclass would not have purchased the Products if they had known the truth. Accordingly, Plaintiff seeks restitution and/or disgorgement of ill-gotten gains pursuant to the UCL.

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"Unlawful" Prong

154. Unlawful Standard. The UCL identifies violations of other laws as "unlawful practices that the unfair competition law makes independently actionable." *Velazquez v. GMAC Mortg. Corp.*, 605 F. Supp. 2d 1049, 1068 (C.D. Cal. 2008).

155. **Violations of FAL and CLRA.** Defendants' labeling of the Products, as alleged herein, violates California Business and Professions Code Section 17500, *et seq.* (the "FAL") and violates California Civil Code Section 1750, *et seq.* (the "CLRA"), as set forth above in the sections regarding those causes of action.

156. **Fraud.** Additionally, Defendants' use of the Challenged Representations to sell the Products violates California Civil Code Sections 1572 (actual fraud), 1573 (constructive fraud), 1709-1710 (fraudulent deceit), and 1711 (deceit upon the public), as set forth in the facts alleged above.

157. Additional Violations. Defendants' conduct in making the false representations described herein constitutes a knowing failure to adopt policies in accordance with and/or adherence to applicable laws, as set forth herein, all of which are binding upon and burdensome to their competitors. This conduct engenders an unfair competitive advantage for Defendants, thereby constituting an unfair, fraudulent and/or unlawful business practice under California Business & Professions Code Sections 17200 through 17208.

158. **Unlawful Conduct.** Defendants' labeling and advertising of the Products, as alleged herein, is deceptive, misleading, and unreasonable, and constitute unlawful conduct. Defendants knew or should have known of their unlawful conduct.

159. **Reasonably Available Alternatives.** Defendants had reasonably available alternatives to further their legitimate business interests other than the conduct described herein. Defendants could have refrained from labeling the Products with the Challenged Representations.

160. **Business Practice.** All of the conduct alleged herein occurs and continues to occur in Defendants; closely intertwined businesses. Defendants' wrongful conduct is part of a pattern or generalized course of conduct.

161. Injunction. Pursuant to Business and Professions Code Section 17203, Plaintiff and

the California Subclass seek an order of this Court enjoining Defendants from continuing to engage, use, or employ its practice of deceptive advertising of the Products.

162. **Causation/Damages.** Plaintiff and the California Subclass have suffered injury in fact and have lost money as a result of Defendants' unlawful conduct. Plaintiff and the California Subclass paid an unwarranted premium for the Products. Plaintiff and the California Subclass would not have purchased the Products if they had known that Defendants purposely deceived consumers into believing that the Products were beneficial to the planet and produced through farming that helps fight climate change and build healthy soils when their production actually harms the planet, globally and locally, contributes to climate change, and degrades Glades soils as compared to the readily available alternative of green harvesting. Accordingly, Plaintiff seeks restitution and/or disgorgement of ill-gotten gains pursuant to the UCL.

COUNT FOUR

Breach of Warranty

(On Behalf of the Nationwide Class and California Subclass)

163. **Incorporation by Reference.** Plaintiff re-alleges and incorporates by reference all allegations contained in this complaint, as though fully set forth herein.

164. **Nationwide Class & California Subclass.** Plaintiff brings this claim individually and on behalf of the Nationwide Class and California Subclass, members of which purchased the Products within the applicable statute of limitations.

165. **Express Warranty.** By advertising and selling the Products at issue, Defendants made promises and affirmations of fact on the Products' labeling as well as through their marketing and advertising, as described herein. This labeling and advertising constitute express warranties and became part of the basis of the bargain between Plaintiff and members of the Class and Defendants. Defendants purport, through the Products' labeling and advertising, to create express warranties that the Products, among other things, conform to the Challenged Representations.

166. Implied Warranty of Merchantability. By advertising and selling the Products at
issue, Defendants, merchants of goods, made promises and affirmations of fact that the Products are
merchantable and conform to the promises or affirmations of fact made on the Products' labeling

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and through their marketing and advertising, as described herein. This labeling and advertising, combined with the implied warranty of merchantability, constitutes warranties that became part of the basis of the bargain between Plaintiff and members of the Class and Defendants—to wit, that the Products, among other things, conform to the Challenged Representations.

167. **Breach of Warranty.** Contrary to Defendants' warranties, the Products do not conform to the Challenged Representations and, therefore, Defendants breached its warranties about the Products and their qualities.

168. **Causation/Remedies.** As a direct and proximate result of Defendants' breach of warranty, Plaintiff and members of the Class were harmed in the amount of the purchase price they paid for the Products. Further, Plaintiff and members of the Class have suffered and continue to suffer economic losses and other damages including, but not limited to, the amounts paid for the Products, and any interest that would have accrued on those monies, in an amount to be proven at trial. Accordingly, Plaintiff seeks a monetary award for breach of warranty in the form of damages, restitution, and/or disgorgement of ill-gotten gains to compensate Plaintiff and the Class for said monies, as well as injunctive relief to enjoin Defendants' misconduct to prevent ongoing and future harm that will result.

169. **Punitive Damages.** Plaintiff seeks punitive damages pursuant to this cause of action for breach of warranty on behalf of Plaintiff and the Class. Defendants' unfair, fraudulent, and unlawful conduct described herein constitutes malicious, oppressive, and/or fraudulent conduct warranting an award of punitive damages as permitted by law. Defendants' misconduct is malicious, as Defendants acted with the intent to cause Plaintiff and consumers to pay for Products that they were not, in fact, receiving. Defendants willfully and knowingly disregarded the rights of Plaintiff and consumers, as Defendants were aware of the probable dangerous consequences of their conduct and deliberately failed to avoid misleading consumers, including Plaintiff. Defendants' misconduct is oppressive as, at all relevant times, said conduct was so vile, base, and/or contemptible that reasonable people would look down upon it and/or otherwise would despise such misconduct. This misconduct subjected Plaintiff and consumers to cruel and unjust hardship in knowing disregard of their rights. Defendants' misconduct is fraudulent as Defendants, at all

relevant times, intentionally misrepresented and/or concealed material facts with the intent to deceive Plaintiff and consumers. The wrongful conduct constituting malice, oppression, and/or fraud was committed, authorized, adopted, approved, and/or ratified by officers, directors, and/or managing agents of Defendants.

COUNT FIVE

Unjust Enrichment/Restitution

(On Behalf of the Nationwide Class and California Subclass)

170. **Incorporation by Reference.** Plaintiff re-alleges and incorporates by reference all allegations contained in this complaint, as though fully set forth herein.

171. **Nationwide Class & California Subclass.** Plaintiff brings this claim individually and on behalf of the Nationwide Class and California Subclass (the Class) who purchased the Products within the applicable statute of limitations.

172. **Plaintiff/Class Conferred a Benefit.** By purchasing the Products, Plaintiff and members of the Class conferred a benefit on Defendants in the form of the purchase price of the Products.

173. **Defendants' Knowledge of Conferred Benefit.** Defendants had knowledge of such benefit, and Defendants appreciated the benefit because, were consumers not to purchase the Products, Defendants would not generate revenue from the sales of the Products.

174. **Defendants' Unjust Receipt Through Deception.** Defendants' knowing acceptance and retention of the benefit is inequitable and unjust because the benefit was obtained by Defendants' fraudulent, misleading, and deceptive labeling and advertising.

175. **Causation/Damages.** As a direct and proximate result of Defendants' unjust enrichment, Plaintiff and members of the Class were harmed in the amount of the purchase price they paid for the Products. Further, Plaintiff and members of the Class have suffered and continue to suffer economic losses and other damages including, but not limited to, the amounts paid for the Products, and any interest that would have accrued on those monies, in an amount to be proven at trial. Accordingly, Plaintiff seeks a monetary award for unjust enrichment in damages, restitution, and/or disgorgement of ill-gotten gains to compensate Plaintiff and the Class for said monies, as

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well as injunctive relief to enjoin Defendants' misconduct to prevent ongoing and future harm that will result.

176. Punitive Damages. Plaintiff seeks punitive damages pursuant to this cause of action for unjust enrichment on behalf of Plaintiff and the Class. Defendants' unfair, fraudulent, and unlawful conduct described herein constitutes malicious, oppressive, and/or fraudulent conduct warranting an award of punitive damages as permitted by law. Defendants' misconduct is malicious, as Defendants acted with the intent to cause Plaintiff and consumers to pay for Products that they were not, in fact, receiving. Defendants willfully and knowingly disregarded the rights of Plaintiff and consumers, as Defendants were aware of the probable dangerous consequences of their conduct and deliberately failed to avoid misleading consumers, including Plaintiff. Defendants' misconduct is oppressive as, at all relevant times, said conduct was so vile, base, and/or contemptible that reasonable people would look down upon it and/or otherwise would despise such corporate misconduct. This misconduct subjected Plaintiff and consumers to cruel and unjust hardship in knowing disregard of their rights. Defendants' misconduct is fraudulent as Defendants, at all relevant times, intentionally misrepresented and/or concealed material facts with the intent to deceive Plaintiff and consumers. The wrongful conduct constituting malice, oppression, and/or fraud was committed, authorized, adopted, approved, and/or ratified by officers, directors, and/or managing agents of Defendants.

VIII. PRAYER FOR RELIEF

177. WHEREFORE, Plaintiff, individually and on behalf of all others similarly situated, prays for judgment and relief against Defendants as follows:

- <u>Class Certification</u>: For an order certifying this action as a class action, appointing Plaintiff as the Class Representative, and appointing Plaintiff's counsel as class counsel;
- (2) <u>Payment of Notice Costs:</u> For an order directing Defendants to pay to notify Class Members of the pendency of this suit;
- (3) <u>Declaratory Relief</u>: For an order declaring that Defendants' conduct violates the statutes and laws referenced herein consistent with applicable law and pursuant to

CLASS ACTION COMPLAINT

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only those causes of action so permitted;

- (4) <u>Injunctive Relief</u>: For public injunctive relief prohibiting Defendants, their officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, whether acting directly or indirectly, from continuing to conduct business through the unlawful and unfair practices alleged herein (including, for example, an order that Defendants immediately cease and desist from continuing to market, advertise, distribute, and sell the Products in the unlawful manner described herein); requiring Defendants to engage in an affirmative advertising campaign to dispel the public misperception of the Products resulting from Defendants' unlawful conduct; and requiring Defendants to take all further and just corrective action, consistent with applicable law and pursuant to only those causes of action so permitted;
- (5) **Damages/Restitution/Disgorgement:** For an order awarding monetary compensation in the form of damages, restitution, and/or disgorgement to Plaintiff and the Class, consistent with applicable law and pursuant to only those causes of action so permitted;
- (6) <u>Punitive Damages/Penalties:</u> For an order awarding punitive damages, statutory penalties, and/or monetary fines, consistent with applicable law and pursuant to only those causes of action so permitted, including punitive damages against the individual officers, directors, and/or managing agents of Defendants pursuant to California Civil Code Section 3294;
- (7) <u>Attorneys' Fees & Costs:</u> For an order awarding attorneys' fees and costs, consistent with applicable law and pursuant to only those causes of action so permitted;
- (8) <u>Pre- & Post-Judgment Interest:</u> For an order awarding pre-judgment and post-judgment interest, consistent with applicable law and pursuant to only those causes of action so permitted; *and*
- (9) <u>All Just & Proper Relief</u>: For such other and further relief as the Court deems just and proper.

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1	DEMAND FOR JURY TRIAL
2	Plaintiff hereby demands a trial by jury on all issues and causes of action so triable.
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4	Dated: March 5, 2025 Respectfully submitted,
5	CLADISON LAW FIDM D.C.
6	CLARKSON LAW FIRM, P.C.
7	By: <u>/s/ Benjamin J. Fuchs</u> Ryan J. Clarkson, Esq.
8	Bahar Sodaify, Esq. Benjamin J. Fuchs, Esq.
9	Kiryl Karpiuk, Esq.
10	Attorneys for Plaintiff
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